Proceedings of the Eleventh Trust Board Meeting under the Chairpersonship of the Principal Secretary, H&FW Dept. held at Room No. 123, Vikasa Soudha, Bangalore on 1/6/2017.

Members Present:

- 1. The Principal Secretary to Government, Department of Health & Family Welfare, Vikasa Soudha, Bangalore. Chairperson
- 2. Representative from Additional Chief Secretary, Finance Department, Vikasa Soudha, Bangalore. Trustee
- 3. Representative from Labour Department, Vikasa Soudha, Bangalore. Trustee
- 4. The Director, Health & Family Welfare Services, Ananda Rao Circle, Bangalore. Trustee
- 5. Representative from Medical Education Dept. Trustee
- 6. Representative from KIDWAI Memorial Institute of Oncology, Bangalore.
- 7. Representative from NIMHANS, Bangalore
- 8. Dr. H. Sudarshan, Karuna Trust & Trustee, Suvarna Arogya Suraksha Trust -- Trustee
- 9. Dr.Devishetty, Narayana Hrudayalaya Multispeciality Hospital
- 10. Dr. Manjunath, Director, Jayadeva Institute of Cardiology, Bangalore.
- 11. The Executive Director, SAST Secretary of the Trust

Members absent:

1. The Commissioner, H&FWS, Bangalore - Trustee

The Executive Director welcomed the Chairperson and the members of the Trust for the Meeting.

11.1Confirmation of the Proceedings of the Tenth Trust Board Meeting held on 23/9/2016.

The Proceedings of the Tenth Trust Board Meeting held on 23/9/2016 was confirmed.

11.2 Action taken report of the proceedings of Tenth Trust Board Meeting held on23/9/2016

The Executive Director presented action taken report of the proceedings of the 10th Trust Board meeting and the same has been noted.

For the following subjects Chairperson suggested for further action;

Action taken report from 9th Trust Board Meeting

SI No.	Decision Point	Action Taken	Remarks of the Board
10.10	Decision regarding disincentivization for non achievement of NABH Accreditation: The Board approved to disincentivise the hospitals which fail to achieve NABH Entry level by November 2016 as mentioned below; i)2% of the package amount will be deducted between 1st December 2016 to 31st march 2017, ii) 4% of the package amount will be deducted between 1st April 2017 to 30th June 2017 and iii)further decision will be taken on 1st July 2017.	OM issued	The Executive Director informed that till date many Private and Govt. Hospitals were not achieved NABH entry level. He also informed the National Quality Assurance (NQA) of Government of India can also be follow instead of NABH Entry level to Govt. Hospitals. Decision: The Chairperson suggested to send Circular to Govt. Hospitals reg. NQA guidelines and also retain 2% of package amount deduction for disincentivization.
10.21	Request from Forest Department to include animal attack victims under MSHS The Board suggested to submit a proposal to Government.	Proposal has submitted to Govt. and it is under consideration of Forest Dept. Govt. Order will be issued shortly.	[Action: Director MM] Director, MM informed that revised proposal was submitted to Forest Dept. as per their requirement and it is at the stage of issuing Government Order. Decision: The Chairperson suggested to send D.O. Letter to Forest Dept. from Principal Secretary, H&FW [Action: Director MM]

11.3 Confirmation of the proceedings of 22nd EC Meeting.

The Proceedings of 22ndExecutive Committee held on 10/1/2017was confirmed.

11.4 Status and updates of Schemes

The Executive Director briefed to the Board that the beneficiaries treated and amount spent under the schemes of SAST since inception and also details of public and private hospitals empanelled under different schemes.

The Chairperson informed to take action to empanel hospitals under the schemes for both tertiary and secondary care, by obtaining hospital information at KPME, as per the revised KPME Act wherein participation of hospitals under government schemes and national health programmes has been included. In many of public hospitals, there is lack of specialists and staff and also facilities like infrastructure, equipment etc which affects the beneficiaries. Dr. Manjunath, Director, Jayadeva Institute of Cardiology said that they are following HR policy by providing good incentive system etc for all level of employees.

Decision:

The Board noted and suggested to study the HR Model of Jayadeva Institute of Cardiology which could be replicated in all the hospitals in the government sector.

[Action : Director, Operations]

11.5 Creation of Corpus Fund and provision of administrative expenses for the schemes of SAST

The Executive Director briefed to the Board that Trust is implementing various schemes funded from State and Central Government and there was no provision for administrative expenses to implement the schemes. These expenses are met from interest accrued from deposits and other receipts, interests earned on scheme grants was also utilized for settlement of claims as there was short fall of funds.

He also informed that the proposal was submitted to Government for the Government Order; provision of 10% of the budget earmarked for the schemes as administrative funds and receipts to SAST and interest earned on deposits to be utilized as administrative expenses.

Director, Finance brought to the notice of Board that the interest earned on deposits and receipts to SAST was utilized for implementation of schemes as well as administrative expenses and to ratify the same

After detailed discussion, the Board;

- a) ratified the action taken on interest earned on deposits,
- b) agreed for the provision of 10% of budget allocated of all schemes for administrative expenses and
- c) creation of Corpus Fund with the approval of the Finance Department.

[Action: Director Finance]

11.6 Statutory Audit Report of the Trust for the year 2015-16

The Executive Director explained to the Board that the Statutory Audit Report for the financial year 2015-16 audited by M/s. V. Venkatram & Companywas placed before the Board and there were no remarks.

Decision:

The Board noted and approved the Statutory Audit report.

11.7 Financial status of all schemes of SAST

The Executive Director briefed to the Board financial status of all schemes of SAST. The Chairperson asked regarding the pending payments to hospitals and whether first quarter funds have been received and paid to them. Director, Finance explained that payments to suspended hospitals and other hospitals of all schemes are processed and it will be done before June 15th 2017.

Director MM informed that presently a company Z –Omega, US based company providing insurance management services is interested and submitted a proposal to provide a business intelligence software as a CSR activity which can be integrated into our existing online platform for auto triggers, fraud detection, errors reduction etc., with additional manpower also and capacity building. These funds can be utilized for rare cases and for treatment like Bone Marrow treatment, Organ transplantation etc.

Decision:

After detailed discussion, the Board noted and suggested to send letters to individual funding agencies from Principal Secretary, H&FW for support under CSR.

[Action: Director, MM]

11.8 Scheme-wise deposits

The Executive Director explained to Board, the scheme-wise deposits maintained in different banks as on 30/4/2017. The Chairperson opined that unspent amount not utilized should be returned to Finance Department and request for re-appropriation for shortfall of funds of the schemes.

Decision:

The Board noted and informed to surrender unspent amount to Finance Dept. and seek approval for re-appropriation for schemes where funds are deficit.

[Action: Director Finance]

11.9 Separate Bank Account for operating SCP & TSP funds

The Executive Director briefed that Savings bank account at Vijaya Bank, Shantinagar Branch operated for imprest of the Trust was converted at exclusive Bank account for operating SCP/TSP funds of all schemes (except RSBY). He also informed that unspent SCP/TSP amount of Rs. 12.00 crores of HFW Dept. for the year 2013-14 was released to SAST during Feb. 2017; same was utilized for making payment towards SCP & TSP patients.

It was brought to the notice of the Board that account at IDBI operated for receiving other receipts of SAST is converted into account for operating administrative expenses.

Decision:

The Board noted and approved the same.

11.10 Mukyamantri Santwana Harish Scheme as on May 2017

The Executive Director briefed that as per the scheme guidelines claims upto Rs. 5000/- are automatically approved and will be paid by SAST through RTGS (upon submission of required documents). Director Finance said that 8142 cases were returned to medical management section for having not supported necessary mandatory documents viz same patient photo enclosed for different patient ID, without bills, without discharge summary, without police intimation letter, police intimation letter without seal and signature of concerned authority, without

authorize seal and signature of hospital authority on final bills, without x-ray and CT images report etc.,

Director, MM informed that there was a documentation issue in IT software after need more information was sent to hospital, when hospitals uploads additional information previous documents were lost. This was brought in discussion with NIC and they had suggested moving the server to SDC to increase space. Majority of the claims have not been processed due to lack of police information report which is very to obtain. The Board opined that as it is the humanitarian scheme, process will have to be simplified instead of creating too many documents and also informed that FIR which is very difficult to get from police stations to explore if online it can be obtained.

Dr. Sudarshan requested the data of critical cases as to how many lives saved under the scheme. It was informed that 4000 cases were of critical of nature.

Decision:

The Board suggested

- (i) to resolve software related issues with NIC
- (ii) to clear all cases except fraud cases like duplication etc at the earliest.
- (iii) to draft letter to Secretary, Home Dept for facilitating of online authenticated police intimations
- (iv) to submit details of death cases under MSHS Scheme.

[Action: Director Finance & MM, Project Manager, IT]

11.11 Budget for the year 2017-18

The Executive Director informed the Board that budget allocated for the Year 2017-18 for different Schemes of SAST.

Decision:

The Board noted the same.

11.12 Hiring the Service of Manpower Agency:

The Executive Director briefed Board that man power agency was hired to provide services of Arogyamitras as the present man power agency's period was ended on 31/5/2017 by following due procedures. Letter of award was also issued to M/s

Navodaya Service Center, Bangalore who is qualified bidder. The subject is placed before the Board to ratify the action taken.

Decision:

The Board ratified the action taken.

11. 13 Remuneration of Arogyamitras

The Executive Director informed Board that remuneration of Arogyamitras was revised as per minimum wages act and will be effect from new contract. The Chairperson instructed to follow their performance as many complaints noticed against Arogyamitras.

Decision:

The Board ratified the action taken and informed to conduct performance appraisal of Arogyamitras.

[Action: Director Operations]

11.14 Ratification of appointments & Continuation of Contractual Consultants/Officers, SAST

The Executive Director brought to the notice of the Board that following consultants/officers are appointed and continuation of contractual consultants for a period of one year based on their performance is placed before the Board for ratification;

(a) <u>New Appointments:</u> The following Officers/Managershave been appointed on contract basis initially for a period of one year to fill up existing vacancies after following recruitment procedure.

SI. No. Name		Designation	Period	Monthly Remuneration	
1	Dr. Manjunath	Director (Operations)	06-03-2017 to 05-03-2018	Rs. 70,000/-	
2	Sri Nagesh	Claims Manager	12-04-2017 to 11-04-2018	Rs. 25,000/-	
3	Sri Hareesh	Claims Manager	12-04-2017 to 11-04-2018	Rs. 25,000/-	

(b) Dr.Neethu appointed as Intern on contract basis for a period of one year and her period ended in the month of February 2017. Now, she has been appointed through Outsource Agency as Co-ordinator (Grievance Cell) for RSBY Scheme from 1st March 2017 for a monthly remuneration of Rs. 30,000/-.

SI.	Name	Designation	Period	% of Hike
No.	Dr. H.S. Prasad	Regional Consultant, Mysore	16-3-2017 to 15-3-2018	15%
2	Smt. Malashree	Claims Manager	05-1-2017 to 04-1-2018	10%
3	Niranjan	District Co-ordinator, Bangalore	21-3-2017 to 20-03-2018	10%
4	Jayanthi	District Co-ordinator, Bangalore		10%
5	Sachidhanand M.L.	District Co-ordinator, Udupi		10%
6	Bheemanagouda S. Khamagonda	District Co-ordinator, Chikkodi		5%
7	Sanjay S Patil	District Co-ordinator, Koppal		5%
8	IrappaRudrakshi	District Co-ordinator, Haveri		8%
9	P. Kumar	District Co-ordinator, Chikkamangalur		5%
10	SrinivasRaoPamanur	District Co-ordinator, Raichur		5%
11	MahadevaNilangi	District Co-ordinator, Bijapur		5%
12	Puttegowda M	District Co-ordinator, Chamarajanagar		5%
13	Sanganna S. Biradar	District Co-ordinator, Bagalkot		5%
14	R. Diwakar	District Co-ordinator, Mysore		8%
15	A. Nayazulla Khan	District Co-ordinator, Chikkaballapur		5%
16	Jaganath	District Co-ordinator, Mangalore		10%
17	Abdul Jabbar A Bepari	District Co-ordinator, Miraj		5%
18	Prasad K T	District Co-ordinator, Ramnagar		10%
19	Basavarajappa H E	District Co-ordinator, Tumkur	-	10%

20	Honnur Sab P	District Co-ordinator, Bellary		5%
21	Nagaraj M HonnappaGowdar	District Co-ordinator, Dharwad		5%
22	BhujalingaSwamy	District Co-ordinator, Gadag		5%
23	K.G. Prakash	District Co-ordinator, Shimoga		10%
24	Pallavi D'Souza	District Co-ordinator, UK	_	10%
25	Mohan MM	District Co-ordinator, Davanagere		8%
26	G.P. Yatish	District Co-ordinator, Chitradurga	_	10%
27	Madhegowda B.K.	District Co-ordinator, Mandya		5%
28	Bhasheer Ahmad G Makandar	District Co-ordinator, Belgaum	_	With hold
29	NabisabHasimsabHadim ani	District Co-ordinator, Gulbarga		5%
30	Sharanabasappa K	District Co-ordinator, Yadgir		5%
31	Sri Suresh Wesley	Consultant (M & E)	1-4-2017 to 31-03-2018	15%
32	Dr. Shankar	Deputy Director		10%
33	Dr. Narayan	Deputy Director		10%
34	Sri ManjunathMattur	M & E Assistant		10%
35	Smt. Kala	Executive Assistant		10%

The remuneration of the Doctors Work from Home and Office has be revised as per the proceedings of 22nd EC meeting held on 10.01.2017 vide OM No. HFW/SAST/ MM/09/2016-17, dated 28.02.2017 as detailed below

SI. No.	Name of Doctor	Work from Home/ Office	Present Salary	Revised Salary	Case to Case
1	Dr.Shivakumar S Hiremath, Rtd. GoK	Office	Rs. 35000	Rs. 45000	Rs. 70/- for extra cases
2	Dr.Arvind Kumar	Office	Rs. 35000	Rs. 45000	Rs. 70/- for extra cases

3	Dr.BVeeranna, Rtd. GoK	Office	Rs. 35000	Rs. 40000	Rs. 60/- for extra cases		
4	Dr.Arshad Ali	Office	Rs. 35000 Rs. 45000		Rs. 70/- for extra cases		
5	Dr.Parvathy R	Office	Rs. 35000	Rs. 40000	Rs. 60/- for extra cases		
6	Dr.SVijaykumar	Office	Rs. 35000	Rs. 40000	Rs. 65 for extra cases		
7	Dr.Kavishetti B R, Rtd. GoK	Home	Case to	Case Basis	Rs. 70/-		
8	Dr.Shivashankar, Rtd. Gol	Home	Rs. 60/	/- per case	Rs. 70/-		
9	Dr.Seema	Home			Rs. 60/-		
10	Dr.Diganth	Home			Rs. 70/-		
11	Dr. Mohammed Kafeel	Home			Rs. 7		Rs. 70/-
12	Dr.Somashekhar, Rtd. GoK	Home			Rs. 65/-		
13	Dr.Archana	Home					Rs. 65/-
14	Dr.Deepashree	Home			Rs. 65/-		
15	Dr.Punitha	Home			Rs. 65/-		
16	Dr.KalaiSelvi	Home	\dashv		Rs. 65/-		
17	Dr.ArshiAyaz	Home			Rs. 65/-		
 ,							
18	Dr. Jayaprakash	Home			Rs. 65/-		
19	Dr.Jamuna Dr.Jamuna	Home			Rs. 65/-		

Name	Designation	Period	% of Hike
Pawan Kumar N.S.	District Co-ordinator, Hassan		10%
Dr. Regina	RC, Bangalore		15%
Dr.Dhananjaya	Deputy Director/Addl. Project Manager	, <u>, , , , , , , , , , , , , , , , , , </u>	With hold
Sri Sananda Kumar	Deputy Director	16.	15%
Dr.RuchikaPanigrahi	Co-ordinator (NwH)		10%
	Pawan Kumar N.S. Dr. Regina Dr.Dhananjaya Sri Sananda Kumar	Pawan Kumar N.S. District Co-ordinator, Hassan RC, Bangalore Dr. Dhananjaya Deputy Director/Addl. Project Manager Sri Sananda Kumar Deputy Director	Pawan Kumar N.S. District Co-ordinator, Hassan Dr. Regina RC, Bangalore Dr.Dhananjaya Deputy Director/Addl. Project Manager Sri Sananda Kumar Deputy Director

6	Dr. D M Koradhanya Math	Co-ordinator STP	10%
7	Dr. V.D. Dhange	RC Belgaum	With hold
8	Sri Anand	10%	
)	Akila	Co-ordinator (QA)	10%
LO	Dr.Diwakar	Doctor (Death Audit Cell)	10%
11	Dr.SrikanthaGarge	Doctor (Work from Home)	10%

The Board ratified the appointment and continuation of Consultants/Officers and after obtaining reasons for with hold employees, the Board authorized Executive Director SAST to resolve the issues. As KIPA has undertaken a revision of staff pattern and salary structure, the hike recommended may be put on hold till a report is obtained from them.

11.15 Creation of Posts under SAST

The Executive Director briefed that staff working in SAST are appointed through contract and outsource agency. As various health schemes have been newly entrusted to SAST to implement, the posts viz. Office Superintendent, Accounts Superintendent, Accounts Assistants, FDA through government departments and other following posts to be recruited immediately;

SI. No.	Name of the Post	No. of Posts	Res. for HK region	Qualification	Monthly Remuneration (inRs.)	Monthly Conveyance (inRs.)
1	Additional Regional Consultants	4	-	MBBS with PG. Minimum 15 years of experience in Medical Field	50,000	
2	Mortality Audit Consultant	2	_	MBBS preferably with any Post- graduation	45,000	Rs. 10,000
3	Medical Audit Consultant	2	-	MBBS with Post-graduation	45,000	10,000

4	Manager	1	. <u>-</u>	MBA (HRD)/ PG in Hospital	45,000	10,000
;	(C 1)			Administration with minimum 15		
	(HR/Capacity			years of experience in Administration		
	Building)			and handling the training and capacity		
				building programmes independently.		
5	Preauth Processing	8	-	MBBS preferably with any Post-	35000 - 45000	10,000
	doctors			graduation	:	
				a mpg (Librarith any Boot	35000 - 45000	10,000
6	Claims Processing	10	-	MBBS preferably with any Post-	33000 - 40000	10,000
	doctors			graduation		
7	Network Specialist	1	-	MCA/BE (CS/IS)/B. Tech with	40000	10000
		ļ		minimum 4 years experience in		
				Network Programming		
	MIC Tears (M. O. Y.	2		MA in Economics/ Econometrics/	30000	, 5000
8	MIS Team (M & E	_	-	Statistics/ Computer Knowledge		,
	Assistant)	ļ				
9	Accounts Manager	1	-	B.Com with Tally. Minimum 10 years	30,000	5,000
				experience in the relevant field		
10	Claims Managers	10		(a) B.Com/B.Sc. (Maths /Statistics) 10	25,000	5,000
10	Claims Managers	10		years experience.		
				(b) M.Com/MBA/B.Sc.		
				(Maths/Statistics) 5 years experience		
				in Accounts field		
		7		BE (CS/IS) with minimum 2 years	25,000	5,000
11	IT Executive	1	_	experience or B.Sc.		_,
				(CS)/BCA/Diploma in CS with		
				minimum 3 years experience		
						0.000
12	Sr. Accounts Assistant	1	-	B.com/BBM (Finance) with relevant 5	20,000	3,000
				years experience		
13	Accounts Assistant	1		B.com/BBM (Finance) with relevant 3	15,100	3,000
ΤO	Accounts Assistant			years experience		
						maaa
14	Office Superintendent	1	-	Any Degree with minimum 15 years	25000	5000
				experience		
15	Stenographer	1		Diploma in Secretarial Practice / Any	17,000 to	3000 to 5000
10	Premographier	1		Degree with English and Kannada	25,000	
				Typing and Shorthand	1	!

				T		
16	Additional District	25	08	Any Degree with relevant 5 years	15,100 - 20,000	2,000
	Coordinators			experience. Preference will be given		
	(Including ESI and			for BSc. Nursing/ PG in Hospital		
	other benefits)			Administration		
17	Preauth Executives	2		Any Degree with 5 years experience in Medical Field	17000	3000
18	Call Centre team	1	-	Any Degree with relevant 5 years	17,500	3,000
	leader			experience		
19	Call Centre Executive	2	-	Any Degree with relevant 2 years experience	10,000	2,000
20	Senior Assistant	6	w	Any Degree with relevant 5 years experience	17,000	3,000
21	Assistants	6	_	Any Degree with relevant 3 years experience	15,100	3000
	Total	88				·

EoI was published in the lead newspapers dated 23/5/2017. Hence the subject is placed before the Board for ratification.

Director, MM expressed that the remuneration for the doctors and specialists needs to be revised and also informed that the remuneration of District Coordinator is equal to the Arogyamitras revised salary, there is a need to revise their remuneration also. The Chairperson suggested to consider as per State Government doctors scale while revising remuneration.

Decision:

The Board ratified the action taken. The Chairperson suggested to revise the remuneration of doctors and other staff as per State Government scale and salary policy of the Jayadeva Institute of Cardiology and put up on file for approval.

[Action: Director Operations]

11.16 Creation of Post of Chief Vigilance Officer and to provide required staff and facilities to the Vigilance Cell :

The Executive Director briefed the Board that Sri. S R Naik is working as Chief Vigilance Officer at SAST and Regional Consultants are working as Vigilance Officers at respective regions, the Chief Vigilance Officer has to visit NWH throughout State for enquiry with respect of complaints received frequently. As number of schemes handled by SAST has been increasing, more grievance are coming from the public, hospitals, etc, there is a need for a full time Chief Vigilance Officer who shall act like a flying squard.

Decision:

After detailed discussion, Board decided to fill up the post of Chief Vigilance Officer by Notification (EOI) immediately and explore engaging a detective agency in near future.

[Action: Director Operations]

11.17 Appointment of legal advisor from National Law University

The Executive Director briefed the Board that SASTis a special purpose vehicle to implement schemes, while implementing some administration matter/medical matter requires legal opinion from legal faculties. SAST has requested the Registrar, National Law University, Bangalore to send one of their faculties to our office one day in a week. In response to that they have proposed Dr. Prashant S Desai, Assistant Professor as a faculty. Hence the subject is placed before the Board for ratification.

Decision:

After detailed discussion, Board ratified the action taken to appoint legal advisor from National Law University, Bangalore.

[Action: Director Operations]

11.18 Payment of TA /DA or actual to be paid to the employees of SAST

The Executive Director explained to the Board that the TA and DA is being paid to the officials of SAST as per the OM issued on 18/3/2013, which needs to be revised and also said that officials who will be on tour are insisting to pay actual expenses incurred to substantiate by providing vouchers.

Decision:

After detailed discussion, Board decided to pay actual when officials are deputed for workshop, training etc. and to work out a reasonable slab.

[Action: Director Operations]

11.19 Enhancement of remuneration of outsourcing employees

The Executive Director briefed the Board that as per the decision of the Trust Board Meeting held on 8/2/2016, the remuneration of contract employees is being enhanced every year from 5-20% based on their performance, presently outsource employees are paid 10% enhancement once in two years. Keeping the workload of the Staff and as per the decision of Trust Board the enhancement of out sourced employees may also be considered.

Decision:

The Board decided to enhance remuneration every year from 10- 20% to outsource employees based on their performance at the time of award of the contract or renewal to the out sourcing agency. Detailed guidelines to be put up to the Board.

[Action: Director Operations]

11.20 Availing compensatory leave to SAST Staff

The Executive Director informed the Board the Call Centre is working from morning 8:00 am to evening 8:00 pm including General Holidays and the Executives are working on shift basis. The Officers, Consultants, Doctors, Project Mangers, Coordinators & other Staffs of SAST including Arogyamitra's will also work on General Holidays in the event of any occasions i.e. special camps, launching programme etc.. The subject is placed before the Board to permit to avail Compensatory Off.

Director, MM informed that the Pre-auth doctors work 7 days a week, instead of providing compensatory leave, doctors who are processing preauth on general holidays and Sundays can be paid case basis as we have shortage of doctors.

Decision:

After detailed discussion, the Board permitted to avail compensatory leave to the staff and for doctors to pay on a case basis to those who are processing preauth on general holidays and sundays.

[Action: Director Operations]

11.21 Health card to the employees of SAST Staff

The Executive Director briefed the Board that the Officers and Staffs working in SAST are not provided with health coverage, only the staff deputed from Manpower Agency are covered under ESI whose existing wage-limit is Rs. 21,000/- per month and also informed that everyone at some time in their life, and often on many occasions, will need some kind of medical examinations and treatment. When medical care is required, ideally the patient should be able to concentrate on getting better, rather than wondering whether he/she has got the resources to pay for all the bills.

He also informed that it is necessary to provide health cards for the Officers and Staff of SAST who are not covered under any health policy. The health cards issued by SAST shall provide cashless, quality health care to its employees and their dependants including outsourced employees (whose wage limit exceeds Rs. 21,000/- per month) covering primary, secondary and tertiary care with a financial cap of Rs. 1.50 lakh with a buffer of Rs. 50,000/- per year.

Decision:

After detailed discussion, the Board decided to provide Health Card to staff of SAST and also informed to collect details of such employees in the Health Department and other departments to issue health cards.

[Action: Director Operations]

11.22 Special allowance to the staff of Hon'ble Health Minister office for attending Legislative Assembly/Council sessions

The Executive Director briefed the Board that the special allowance such as News Paper Charges, House Orderly & Coffee/Tea for Meetings and Refreshment and Conveyance Charges during the Session period for Deputy Secretary and for others only refreshment and conveyance charges during assembly session to One Deputy Secretary, One Jr. Assistant & One Sr. Driver of Karnataka Legislature Secretariat Official are working in Hon'ble Minister Personal Section since August 2016 to be paid by SAST, as they have not been paid by the Legislature Secretariat since they are on deputation to Hon'ble Minister Office.

The above Officers/Staff used to get allowances when they were working in their parent Department. Presently they are on deputation and they have not been paid by their parent Department. As per the Minister's instruction, permission is sought to pay the allowance until they serve in the Hon'ble Minister, Health & Family Welfare before the Board.

Decision:

After detailed discussion, the Board decided to pay special allowance to the staff of Hon'ble Health Minister Office for attending Legislative Assembly/Council sessions.

[Action: Director Operations]

11.23 Provision of EPF to the Contract and Outsourcing employees of SAST

The Executive Director informed the Board that there is rule in Employees Provident Fund Scheme and Miscellaneous Provisions Act -1952 which is applicable to the employees who are working on contract and outsource to be covered under EPF Scheme, the Minimum wage to cover them is Rs. 15000/- which is mandatory and which has come into force 1.9.2014. The same has been clarified with the Enforcement Officer and it is advised to implement the same to the staff of SAST as per rule at the earliest, otherwise penalty will be imposed.

After detailed discussion, the Board approved for provision of EPF to the contract and outsourcing employees of SAST

[Action: Director Operations]

11.24 Fixation of Mobile Charges to Suvarna Arogya Suraksha Trust Officers/Staffs

The Executive Director informed that Airtel Mobile Sims (CUG) are provided to Officer, Staff, District Co-ordinators and Arogyamitras. The limitation has already been fixed for District Co-ordinators and Arogyamitras i.e. Rs. 600/- and Rs. 400/- respectively. Accordingly, Suvarna Arogya Suraksha Trust Officers/ Deputy Directors/Project Managers/Regional Consultants/ Consultants/ Doctors/ Co-ordinators/Managers and Assistants may also be fixed. Over and above the limitation may be recovered from their salary.

Decision:

After detailed discussion, the Board approved limitation for Airtel Mobile Sims (CUG) for the following officials and also decided to recover from their salary beyond the limitation if unjustified;

1	Directors/Deputy Directors/Project	Rs. 1,000/-
	Managers/Regional	
	Consultants/Consultants/Doctors	
2	Co-ordinators/Managers & other Staffs	Rs. 700/-

[Action: Director Operations]

11.25 Ratification on the action taken to provide treatment which are not covered in existing procedures under the schemes of SAST

The Executive Director informed the Board that the procedures which are not covered under the schemes of SAST, such cases are treated in the empanelled

Network Hospitals as a special case on approval in file from Government. The details of the cases are follows;

Sl No.	Patient Name	Hospital Name	Amount spent towards treatment	Remarks
1	Jayashree	KLE Belgaum	Rs. 60,000/-	Acid Burn
2	Hanumanthappa	SJICR Bangalore	Rs. 25,000/-	Thrombotic occlusion
3	Munikadarappa	M.S Ramaiah, Bangalore	Rs. 47,851/-	Chronic Kidney Disease
4	Munikadarappa	M.S Ramaiah, Bangalore	Rs. 1,75,294/-	Chronic Kidney Disease
5	Rajaneesh	BGS Global Bangalore	Rs. 5,20,000/-	RTA with head injury

1. Patient Name Jayashree Bandiivaddar, age 26 years. Hospital: KLE Dr. Prabhakar Kore Hospital Belgums is a case of acid burns, who needs deformities correction in staged manner:

Stage I: Correction of bilateral lower eyelid ectropion and microstomia

Stage II: Correction of bilateral upper eyelid ectropion

Stage III: Nasal reconstruction in two sub-stages

Stage IV: Bilateral Ear reconstruction in two or three sub-stages

All the above treatment requires lot of surgical expertise and cost

The hospital has submitted approximated bill of Rs: 60000/-,for I stage, Patient relative has requested to consider under any of the SAST schemes for this disease as patient is from poor family background cannot afford the expensive treatment. The said procedure doesn't come under any SAST schemes.

2. **Patient Hanumanthappa** admitted under JSS scheme with the preauth no. H-19577520641/ IP no.420349 aged 52 years, SJICR hospital Bangalore, case of acute Coronary Syndrome, Acute AWMI,DM, HTN, SVD (thrombotic

total occlusion of LAD) underwent extraction of thrombus using export catheter and stenting to LAD. The cost of the export catheter is around Rs:25000/-. Since there is no individual code for export catheter-i.

- 3. Patient Munikadarappa is a case of CKD referred by Hon'ble health minister. Though this patient can avail treatment under SAST procedure at Institute of Nephro urology in Bangalore, but the Pt. and the son were not happy to take treatment elsewhere only at M.S Ramaiah Hospital, during the suspended period. Considering their poor financial background submitted for perusal.
- 4. Patient Rajaneeh is case of RTA received treatment at BGS global one of the emapanelled hospital under SAST but the head Injury neuro surgical procedure which was required by patient is not available under any SAST scheme. This a case of :
 - Severe Traumatic Brain Injury
 - Diffuse Cerebal Edema
 - Frontal Bone Comminuted Depressed Fracture
 - Facio Maxillary injury
 - Disseminated Intravascular Coaulopathy
 - Acute Kidney Injury
 - Sepsis
 - Hepatorenal syndrome

He underwent emergency bifrontal decompressive craniotomy under general anesthesia on 06.05.2017. His condition got deteriorated despite excellence treatment at BGS hospital and discharged against medical advice on 18.05.2017. Two days later patient expired at Bowring Hospital. Hospital applied Rs: 25000/- under MSHS scheme. This case is referred by Hon'ble Health Minister and our Executive Director SAST.

Hence, the subject is placed before the Board to ratify the action taken for the treatment provided to the patients as a special case.

The Board discussed in length of the above cases, the Board ratified the action taken to provide treatment to the patients as a special case.

[Action: Director MM]

11.26 Ratification on revision of Benefit package rates

The Executive Director briefed the Board that the benefit packages for schemes implementing under Suvarna Arogya Suraksha Trust were revised in October 2015 and as per the instructions of Hon'ble Minister, Health & Family Welfare the benefit package rates and procedures are revised by constituting a Consultative Committee after approval from Governmentfor each speciality to deliberated in detail and have recommend the revision of various packages to the Review Committee.

He also informed that the revised package rates are uploaded in the SAST online portal w.e.f April 2017 after obtaining the approval from Government.

Dr. Manjunath from Jayadeva Institute of Cardiology expressing that the procedure cost will exceed limit of Rs. 1.5 lakhs, such procedures should be treated as specific code.

Decision:

After detailed discussion, the Board;

- a) ratified the action taken for revision of benefit package rates
- b) informed to send the procedures details of all specialities which exceed limit to the Consultative Committee and Review Committee members and include under unspecific codes.
- c) Create unspecified codes option for all Tertiary, Secondary care ailments like organ transplantation, Bone Marrow Treatment etc.

[Action : Director MM]

11.27 Update on Network Hospital suspension

The Executive Director briefed that the Federation of Healthcare Associations of Karnataka in their letter dated 22/12/2016 mentioned about discontinuing the services if payments are not fully settled and steps taken when network hospitals strike by the Trust. He also informed that Federation of Healthcare Associations of Karnataka and individual hospitals have requested to revoke suspension and release of payment. As per the Government instructions, the suspension was revoked on 25/5/2017.

Decision:

The Board noted the same.

11.28 Update on Budget Announcement 2017-18 Universal Health Coverage

The Executive Director briefed the Board the updates on the budget announcement 2017-18 Universal Health Coverage and actions initiated against budget announcement.

He also informed that the recruitment of posts for the implementation of UHC, Yeshaswini and NHPS, projected organogram was presented to the Board for approval and will be recruited as and when required.

The Chairperson suggested for enrolment of beneficiaries, making Arogyamtiras at Network Hospitals as enrolment agencies with authorization of UID to facilitate those who do not have Aadhar Cards.

Decision:

The Board noted and approved:

- a) projected Organogram to recruit as and when positions are required.
- b) to upgrade software, procure smart phone (CUG)/Tabs for employees at field and headquarters, etc. and
- c) to get UID-Aadhar linkage with SAST database

d) IEC to be done on Campaign mode about UHC and also consider external professional agencies to support the same.

[Action: Director Operations/Finance/MM/IT Project Manager/IEC Consultant]

11.29 Implementation of Yeshaswini Scheme under Health & Family Welfare Dept

The Executive Director briefed the Board the updates on the budget announcement 2017-18 - transfer of Yeshaswini Scheme from Cooperation Department to Health & Family Welfare Dept, the scheme will be implement without making any changes in the benefits to beneficiaries and continued as per the existing rules.

He also informed that several meeting were conducted by Hon'ble Minister with ACS and Development Commissioner, Principal Secretaries of H&FW, Cooperation Dept and President of RaithaSangha and their representatives to discuss about the yeshaswini scheme.

Decision:

The Board noted and suggested to make arrangements to implement the scheme as per the approval of the Cabinet.

[Action: Director Operations/Finance/MM]

11.30 World Bank project completion - World Bank Refinance to SAST through KHSDRP - Reimbursement Status

The Executive Director briefed the Board that Health Financing component of IDA credit to KHSDRP, World Bank had totally set 11 Tranche Milestones to be fulfilled by SAST for which reimbursement to the tune of 41.23 Million US Dollars were earmarked (Approx. Rs. 285/- crores) and SAST had complied to all the main Tranche Milestones as of September 2016. He also informed that an amount of Rs. 1716.61 lakhs is towards operational cost, of which SAST has received Rs. 1667.67 lakhs during 2016-17. Balance Rs. 48.94 lakhs is yet to be received to conclude and reconcile the accounts.

The Board noted and suggested to follow up for release of balance amount. If needed, a letter to Additional Chief Secretary, Finance Dept. Be put up from Principal Secretary, H&FW.

[Action : Director Finance]

11.31 Update on continuation of technical assistance by World Bank

The Executive Director explained the Board that SAST has proposed additional project support to the tune of 100 Million US dollars, Consultant/consulting firm will be placed by the World Bank and will be paid directly by World Bank for the areas; Monitoring the activities to ensure fulfilment of outputs to the desired level by SAST. He also said that WHO Technical Assistance to roll out UHC, letter was sent, for which response from WHO is awaited.

Decision:

The Board noted the same and asked Dr. Sudha to pursue the same.

11.32 Allocation & Utilization of Funds under SCP & TSP

The Executive Director briefed that the Karnataka Scheduled Castes sub-plan and Tribal sub-plan Act, 2013 stipulates allocation of plan expenditure according to the population of these communities, which is 17.15 % and 6.95 % respectively. Even though Vajpayee Arogyashree Scheme is not target oriented, since inception allocation under these two components has been much higher giving an impression of below average utilization. He also presented SCP and TSP allocation and utilization under Vajpayee Arogayshree Scheme since inception.

The Chairperson noticed the utilization of funds under SCP/TSP is very low, suggested to workout plan to utilize the funds under SCP/TSP, and to organize camps, mobile health units at SC/ST areas etc.

The Chairperson appreciated the SAST team for conducting Arogya Jagruthi Abhiyana, kalajatha programs (Health awareness campaign) and Special Health Camps successfully.

The Finance Department vide their letter dated 8/6/2017 commented as; "the unutilized amount of TSP/SCP in VAS, do not correspond with the balances available in bank accounts for VAS. Details of the unutilized amount needs to be provided to the board and to inform whether permission from Social Welfare department for the diversion of SCP/TSP funds obtained, if obtained this G O should also be part of the Agenda annexure".

Decision:

After detailed discussion, the Board decided to;

- a) Collect the claims details from Dr. Manjunath, Director, Jayadeva Institute of Cardiology and similarly from other centres of excellence including Sanjay Gandhi Hospital for providing treatment to SC/ST patients for making payment from SAST.
- b) Organize Health Camps and mobile health clinics at Tanda development areas/SC ST areas for each speciality on a particular day and it should be ongoing. The outcome of the previous year camps leading to tertiary care be putup to Social Welfare Dept through Principal Secretary, H&FW.
- c) The Board accepted the suggestion of the Finance Department
 - d) [Action : Director Operations/Finance/MM/IEC Consultant]

11.33 Ratification of action taken by SAST consultancy for providing support to Network hospital in achieving Entry Level NABH and disbursement of incentives to SAST team members for the same

The Executive Director briefed the Board that as per the 8th Trust Board meeting held on 07th Nov 2014, decision was taken to make Entry Level NABH as a mandatory empanelment criteria, under SAST and to give 2 years to hospitals to achieve it. In addition, 2% incentives were started for Network Hospitals achieving Entry Level Accreditation. Trust has been helping hospitals in their progress towards NABH through the SAST Quality Facilitation Cell. Sensitization trainings were conducted on 27 &29th June 2015 and 25th Aug 2015. In which 73 hospitals attended. As per the decision of 34th EDC dated 16/12/2015, SAST would provide NABH consultancy at a discounted free to

NWH to support them and to provide technical support NWH at Rs. 1.5 lakhs. Out of which 30% would be for SAST as insisting charges and 70% would be shared between SAST staff involved in the process. The Executive Director was authorized to fix quantum of fees and the decision as ratified by EC held on 30/9/2016.

He also informed that the consultancy fee received from 14 hospitals amounting to Rs. 21.00 lakhs (14X1.50), out of this 30% i.e., Rs. 6.30 lakhs was taken as SAST institutional cost and 70% i.e., Rs. 14.7 lakhs was paid as fees to the SAST team working for preparing of HIC manual, review and feedback. The subject is placed before the Board for ratification.

The remarks of the Finance Department on the subject vide their letter dated 8/6/2017 is as follows;

"Technical Support charges of 1.5 lakhs per hospital for network hospitals, achieving entry level NABH accreditation. It should become revenue to SAST and this cannot be shared with its employees, as it is taken up by SAST employees using SAST resources and infrastructure. The sharing pattern of 30% (SAST), 70% (employees) is highly skewed and this is not acceptable. It looks on the outset to be more profitable to such individuals than to the trust. Any incentive should be outside this revenue and should be discussed in Finance Committee first.

Decision:

After detailed discussion, the Board decided to endorse the suggestion given by the Finance Department.

11.34 Pipeline Schemes Update:

- (a) Indira Suraksha Yojana
- (b) Rajiv ArogyaBhagya
- (c) RBSK

The Executive Director explained the updates of pipe line schemes to the Board. He also informed under Indira Suraksha Yojanacards issued to the farmers who had committed suicide from 28 districts, software for the scheme has been customized. As of now no beneficiaries have come forward to avail treatment under the scheme. Action has been initiated to issue cards for cases pending due to lack of documents and to send reminders to them to provide at the earliest.

After detailed discussion, the Board suggested to write a letter from Development Commissioner to the concerned Deputy Commissioners with regard to pending cases to provide related documents under ISY Scheme at the earliest.

[Action: Director MM]

11.35 Suggested revised rates for selected procedures under Rajiv Arogya Bhagya

The Executive Director briefed that the procedures were revised for VAS scheme accordingly, network hospitals were asked to declare their rates at 60% of VAS General Ward for semi-private and 100% for private ward rates under Rajiv ArogyaBhagya as per 18th EC meeting.

In accordance with the revision of procedures, Director, Sri Jayadeva Institute of Cardiology expressed his opinion for the following,

- a) For Angioplasty Procedure, whatever the package rate suggested is applicable for only one Vessel Angioplasty. If it is Two Vessel Angioplasty, it requires additional balloons, catheters, hard wares etc.
- b) Since the cost of artificial heart valves has gone up by 150-200%, hence for the complex procedures including Valve Replacement.
- c) Arch Replacement rate is to be enhanced atleast maximum Rs. 2,25,000/- (Currently the rate Rs. 1.5 lakhs-the limit allowed under scheme guidelines)
- d) The minimum cost for Root Replacement / Bentall's Procedure is to be enhanced to Rs. 1.8 lakhs (Current rate is 1.5 lakhs)
- e) For Rotablation Procedure which is not done that frequently, RAB rate is Rs. 80,000/- whereas this operation requires 3 Procedures i.e.,
 - i) Rotablation Procedure
 - ii) Angioplasty and
 - iii) Stenting Procedure

Director, MM clarified that already there are separate code for one vessel Angioplasty, two vessels Angioplasty.

Hence, the subject is placed before the Board for Decision required: Should there be any change to previous ceiling limit for RAB rates as fixed by $18^{\rm th}$ EC decision of 60% and 100% of selected procedures for semi private and private ward respectively.

Decision

After detailed discussion, the Board decided to create unspecified codes option for all Tertiary, Secondary care ailments like organ transplantation, Bone Marrow Treatment etc.

[Action: Director MM]

Additional subjects:

11.36 Treatment to patient Mr. Vishwanath Acharya

The Executive Director informed the Board that Patient Mr. Vishwanath Acharya, Sandur Tq, Bellary District is suffering from Brain Tumour, he is a senior citizen and financially very poor cannot afford the treatment, for the treatment he spent Rs: 100000/- in Bangalore and he has no other support from the family. On request he has availed Rs.20000/- from Chief Minister's Fund. As he is unable to manage the economic crises, he requesting to fund Rs. 1.00 lakh to resolve his crises and sustain his living.

SAST tried to contact the patient regarding more details about the treatment availed, but phone not reachable. We will review the case and take appropriate steps and then ratify the action taken as a special case.

Decision:

The Board decided to take necessary action to refund the amount spent as a special case.

11.37 Ratification of support provided for international Healthcare tourism congress

The Executive Director explained that SAST maintained a stall, providing scheme brochure and pamphlets and shared information about SAST schemes and officers of SAST are participated in the panel discussion and

technical session on quality initiatives taken by SAST to implement schemes at International Healthcare Tourism Congress held on 2nd March 2017 which was inaugurated by Hon'ble Minister, H&FW and Principal Secretary, H&FW.

He also informed that SAST was deputed personnel from 6 districts to represent the SAST for soft skill orientation and counseling training programme in the congress. The expenses of towards congress include cost of stall, registration fee and TA/DA to the participants and Rs. 2.00 lakh was paid to CIM Global India Pvt Ltd towards sponsorship for IHTC 2017. The subject is placed before the Board for ratification.

Decision:

The Board ratified the action taken and sought the road map for SAST collaborating with IHTC for promoting health tourism.

11.38 Ratification of posts which are not filled as per the qualification

The Executive Director explained that for the recruitment of Deputy Directors post for RSBY Scheme as per the website notification, Dr. Dhananjaya and Dr. Sanand Kumar attended walk-in interview, Trust has appointed them as Deputy Director, MSHS and Deputy Director, RSBY respectively. Similarly, for the posts of M&E Assistant, Coordinators, Quality Assurance and Network Hospitals Sri. Manjunath Mattur had been appointed as M&E Assistant and Kum AkhilaJensla Solomon Papali and Kum Ruchika Panigrahi are attended walk in interview and they have been appointed as M&E Assistant, Coordinator, Quality Assurance and Coordinator (Network Hospitals) respectively. Since no other candidates participated, Trust appointed said personnel based on their experience in the relevant field.

The Chairperson asked ED to confirm regarding their performance

The Board ratified the action taken and informed to certify such cases by the Executive Director.

The Meeting concluded with Vote of Thanks.

Sd/-

(Dr. Shalini Rajneesh)

Principal Secretary to Govt. Health & Family Welfare Dept. & Chairperson, Suvarna Arogya Suraksha Trust.

"COPY"

Executive Director Suvarna Arogya Suraksha Trust Bangalore

Date: 24/7/2017

- 1. The Principal Secretary to Government, Department of Health & Family Welfare, Vikasa Soudha, Bangalore.
- 2. The Principal Secretary to Government, Finance Department, VidhanaSoudha, Bangalore.
- 3. The Secretary to Government, Medical Education Department, Room No. 341, III Floor, VidhanaSoudha, Bangalore.
- 4. The Secretary to Government, Co-operation Department, M.S. Building, Bangalore.
- 5. The Secretary to Government, Labour Department, Room No. 414, 4th Floor, VikasaSoudha, Bangalore.
- 6. The Commissioner, Labour Department.
- 7. The Commissioner, Health & Family Welfare Services, AnandaRao Circle, Bangalore.
- 8. The Mission Director/Project Administrator, NRHM/KHSDRP, AnandaRao Circle, Bangalore.
- 9. The Director, Health & Family Welfare Services, AnandaRao Circle, Bangalore.
- 10. The Director, Medical Education Department, AnandaRao Circle, Bangalore.
- 11. The Director, Kidwai Institute of Oncology, Bangalore.
- 12. Dr. Devi Shetty, Narayana Health Centre, Bangalore.
- 13. Dr. C.N. Manjunath, Director, Jayadeva Institute of Cardiology, Bangalore.
- 14. Dr.B N Gangadhar, Director, NIMHANS, Bangalore.
- 15. Dr. H. Sudarshan, Karuna Trust, # 686, 16th Main, 39th Cross, 4th Block, Jayanagar, Bangalore 560 041.