



GOVERNMENT OF KARNATAKA

NO: HFW 06 CGS 2020 (P-2)

Karnataka Government Secretariat
Vikasa Soudha
Bengaluru, dated:26-08-2021

NOTIFICATION

Subject: Constitution of State level COVID -19 Grievance Redressal Committee : Regarding.

Reference: Notification No. HFW 192 ACS 2021, dated: 2.6.2021.

As per the reference cited, State Government has published the availability of Grievances Redressal Mechanism, according to which complaints received regarding violation of the provisions of the Karnataka Epidemic Disease Act, 2020 and the regulations framed there under, especially in relation to Covid-19 behavior should be addressed. It is imperative that the complaints received are promptly acted upon and the grievances redressed in order to ensure the compliance of Covid Appropriate Behaviour (CAB), which contributes substantially in the prevention and control of COVID-19.

Further, in order to stream line the functioning of the above said mechanism, State Level COVID-19 Review Committee is constituted herewith and the members are as shown below:

Sl No	Designation	Position
1	Project Director – IDSP	Chairperson
2	Joint Director – Medical	Member
3	Chief Vigilance Officer - SAST	Member
4	Deputy Director – 104	Member
5	Chief Health Officer – BBMP	Member
6	Official from Dept. of police	Member
7	Deputy Director – NVBDCP	Member Secretary

27-8-21
CVO
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The Committee shall regularly review the status of complaints received by different entities, its further transmission to the concerned districts and ensure that compliance reports are received expeditiously. The committee shall also provide necessary technical assistance to the districts whenever required in resolving the related issues.

The District Health Officers are hereby instructed to ensure that the complaints received in connection with non-compliance of CAB is addressed immediately and the reports are submitted to the State level (cabkarnataka@gmail.com and karpdidsp@gmail.com) without any undue delay, so as to facilitate effective functioning of the redressal mechanism in the larger interest of Public Health.

By order and in the name of the
Governor of Karnataka

Jawaid 26/10/21
(Jawaid Akhtar)

Additional Chief Secretary to Govt.,
Department of Health and Family Welfare

To:

1. The Chairperson and Members of the Committee
2. The Chief Commissioner, BBMP, Bangalore
3. Official from Dept of Police
4. The District Commissioner, All Districts.
5. The CEOs of all ZPs.
6. The District Health Officer, All Districts.
7. The District Surveillance Officer, All Districts.
8. The Commissioner, Health & Family Welfare Services, Arogya soudha, Bengaluru.
9. The Mission Director, NHM, Arogya Soudha, Bangalore
10. The Director, Health & F W Services, Arogya Soudha, Bangalore.
11. The Director, SAST, Arogya Soudha, Bangalore.

Copy submitted to:

1. The Chief Secretary to Government of Karnataka, Vidhana soudha
2. The P S to Hon'ble Minister for Health & Family Welfare and Medical Education, Vidhana soudha