

## **Annexure – 10**

### **Role and responsibilities of SAST**

**G.O No HFW 69 CGE 2018, dated: 15.11.2018**

#### **1. Roles and Responsibilities of SHA**

Suvarna Arogya Suraksha Trust is designated as the State Health Agency.

Similar to the National Health Agency (NHA) at the central level, the day-to-day operations of the SHA will be administered by the Executive Director, SAST appointed by the State Government. The Executive Director, SAST will look after all the operational aspects of the implementation of the scheme in the State and shall be supported by a team of specialists (dealing with specific functions). The Executive Director and operation team will be counseled and overseen by a governing council set up at the State level on policy matters and the Executive Committee on operational matters.

All Key functions relating to delivery of services under AB-NHPM shall be performed by the SHA viz. data sharing, verification/validation of families and members, awareness generation, monitoring etc. The SHA shall perform following activities through staff of SHA:

1. Policy related issues of state Health Protection/ Insurance scheme and its linkage to AB-NHPM
2. Convergence of State scheme with AB-NHPM
3. Awareness generation and Demand creation
4. Aadhaar seeding and issuing print out E-card to validated AB-NHPM beneficiaries
5. Empanelment of network hospitals which meet the criteria
6. Monitoring of services provided by health care providers
7. Fraud and abuse Control
8. Punitive actions against the providers
9. Monitoring of pre-authorization which are already approved
10. Administration of hospital claims which are already approved
11. Package price revision or adaptation of AB-NHPM list
12. Adapting AB-NHPM treatment protocols for listed therapies to state needs, as needed
13. Adapting operational guidelines in consultation with NHA, where necessary
14. Forming grievance redressal committees and overseeing the grievance redressal function
15. Capacity development planning and undertaking capacity development initiatives
16. Development of proposals for policy changes – e.g. incentive systems for public providers and implementation thereof

17. Management of funds through the Escrow account set up purpose of premium release of Insurance Company under AB-NHPM
18. Data Management
19. Evaluation through independent agencies
20. Convergence of AB-NHPM with State funded health insurance/ protection scheme (S)
21. Alliance of state scheme with AB-NHPM
22. Setting up district level offices and hiring of staff for district
23. Overseeing district level offices
24. Preparation of periodic reports based on scheme data and implementation status
25. Implementing incentive systems for ASHA workers and public providers in line with national guidance.
26. Providing and maintaining IT system for operational management of the Scheme including quality assurance and grievance management;
27. Financial Management of the scheme;
28. Reimbursement related activities from the Government of India for Ayushman Bharat claims;
29. Payments to private empanelled hospitals and PHIs;
30. Assistance to Expert Committee constituted under the KPME Act for recommending treatment package rates and their periodic revisions;
31. Formulation of norms for empanellment of private hospitals;
32. Formulation of the referral protocol and establishment of the referral system;
33. Formulation of "Arogya Karnataka Readiness" norms for PHIs and private hospitals;
34. Formulation of medical audit protocol;
35. Formulation of claims approval and financial audit protocol;

**Note :**

The activities prescribed at sl. nos. 31 to 33 shall be carried out by SAST based on specific expert committees to be constituted with the approval of the Government. Their recommendations shall be got approved by the Executive Committee of SAST.