



Government of Karnataka
SUVARNA AROGYA SURAKSHA TRUST
(Department of Health & Family Welfare)
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No. HFW/SAST/MM/34/2019-20(III)

Date: 19.08.2020

To,

All Network Hospitals,


Sir,

Sub: Restricting the Arogya Mitra from visiting the COVID Care treatment area.

Arogya Mitras are stationed at empanelled network hospitals and PHIs for co-ordinating with SAST. They will be counselling the non COVID patients seeking treatment at the Health Care Organisation (HCO). They are not provided with PPE and are working at the front desk of admission area, which is the green zone. They are trained for submitting preauths of COVID and non COVID patients, co-ordinating for enhancement and any additional information not submitted by the HCO during preauth and claims period. They have not been trained in donning and doffing of the PPE and also to move in the infective zone (Red Zone). Their duties and responsibilities do not include them from working in the treatment area as most of them are holding a degree other than life sciences. They will be risking for exposure to infection in the event of indiscriminate movement in the red zone. There is a possibility of getting infected and may transmit virus. There are instances where the Arogya Mitras have been instructed by the hospital staff to enter the COVID treatment area without precautionary measures and not providing PPEs and they have got infected causing catastrophic infections to the members of their family. This has created grave consequences in their family. Hence the network hospitals have been instructed strictly not to send them to infected areas. Failure to comply this will be considered as serious lapse and criminal proceedings have to be initiated against the hospitals.

Thanking you

Yours faithfully,


Executive Director
Suvarna Arogya Suraksha Trust
Bangalore

Copy :

1. Director Medical Management/Operation, SAST, Bangalore
2. All Regional Consultants, Assistant Regional Consultants and District Coordinators, SAST
3. Office Copy