

Government of Karnataka



**SUVARNA AROGYA SURAKSHA TRUST**

(Department of Health & Family Welfare)

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**Proceedings of the 41<sup>st</sup> Empanelment and Disciplinary Committee meeting of Suvarna Arogya Suraksha Trust held on 22<sup>nd</sup> August 2017 in the Conference Hall, Suvarna Arogya Suraksha Trust, Bangalore**

**Members Present**

- |   |                  |
|---|------------------|
| 1 Dr. Sudarshan H. Secretary, Karuna Trust, Bangalore         | Chairman         |
| 2 Dr. Sadhana, Executive Director, KSHSRC, Bangalore.         | Member           |
| 3 Director, SIHFW, Bangalore represented by Dr. Vanajakshi    | Member           |
| 4 Director, VIMS represented by Dr. Rajesh, SAMCO             | Member           |
| 5 Dr. Sudha Chandrashekar, Director, Medical Management, SAST | Member Secretary |

**Members Absent**

1. Executive Director, SAST.
2. Dr. Devadasan, IPH, Bangalore
3. Dr. Ashok Shenoy, Kidwai, Bangalore.
4. Deputy Director (Medical), DoHFW.
5. Dr. Srinath, Sri Shankara Cancer Hospital, Bangalore.

**Others present**

1. Director (Operations), SAST.
2. Chief Vigilance Officer, SAST.
3. Deputy Director, SAST.
4. Regional Consultant, SAST, Bangalore.
5. Regional Consultant, SAST, Mysore.
6. Addl. Regional Consultant, SAST Bangalore.
7. Project Manager, ISY.
8. Project Manager, MSHS.
9. Deputy Director, RSBY.
10. Co-ordinator, Grievance Cell, SAST.
11. Co-ordinator, NABH, SAST.
12. Co-ordinator, Mortality Audit Cell, SAST.
13. NWH Co-ordinator, SAST.
14. Sri. Sriram, FGI, Bangalore.
15. Dr. Sunil, New India Assurance, Bangalore.
16. K. Vishwanatha, Health India TPA, Bangalore.

The Director, Medical Management, Suvarna Arogya Suraksha Trust welcomed the Chairman and all Members to the 41<sup>st</sup> Empanelment and Disciplinary Committee meeting.

**Sub No. 41.1**

***Confirmation of the Proceedings of 40<sup>th</sup> EDC meeting held on 17.05.2017.***

The proceedings of the 40<sup>th</sup> Empanelment Disciplinary Committee meeting was confirmed.

**Sub No. 41.2**

***Review of action taken on the proceedings of the 40<sup>th</sup> meeting held on 17.05.2017.***

The Committee discussed on the status of Mortality Audit Cell report and felt that to share the details of preventable deaths to Joint Director (Medical) DoHFW for further actions on such hospitals.

The Committee reviewed the actions taken report of the remaining subjects and noted the same.

**Sub No. 41.3**

***Empanelment of hospitals under Suvarna Arogya Suraksha Trust schemes.***

Committee noted the status of empanelment of hospitals under Suvarna Arogya Suraksha Trust schemes.

**Sub No. 41.4:**

***Status of non-renewal of Network Hospitals.***

Committee noted the non-renewal hospitals and suggested to pursue with M.S. Ramaiah Hospital for continuation.

**Sub No. 41.5**

***Status of Super Specialists/Specialists under Suvarna Arogya Suraksha Trust schemes.***

Committee noted the status of Super Specialists/Specialists and suggested to consider only the valid KMC Certificate.

**Sub No. 41.6**

**Grievance Cell Quarterly Report May 1<sup>st</sup> 2017 to August 10<sup>th</sup> 2017**

Co-ordinator, Grievance Cell briefed about the sources of grievances received by SAST. He also informed about issue of Show Cause Notices, imposition of

penalties and refunding to the beneficiaries. He also briefed about the irregularities of BGS Hospital, Bangalore.

The Committee enquired about the linking with 104 and regarding orientation to 104 staff, Co-ordinator informed that recently 104 team, C.V. Ramannagar was trained.

**Decision:**

**After discussions Committee decided to**

- a) **In-time refunding to beneficiaries.**
- b) **orient the 104 staff.**
- c) **take actions against BGS Global Hospital based on the CVO report.**
- d) **Grievance and 104 calls analysis to be updated to Committee.**

**Sub No. 41.7**

**Report from Vigilance Cell.**

Chief Vigilance Cell Officer explained about the irregularities of network hospitals like not providing cashless treatment, purchase of medicines by beneficiaries, collecting investigation charges, collect deposit amount etc. He brought to the Committee's notice about Arogyamitras non-adherence to the roles and responsibilities and non-awareness of schemes facilities.

**Decision:**

**After obtaining the details of Vigilance Cell, Committee suggested to inform the outsourcing agency about irregularities of Arogyamitras for taking further actions.**

**Sub No. 41.8**

**Status of Indira Suraksha Yojane.**

Director (Medical Management) informed the Committee that ISY details along with specimen of ISY card has been published in SAST website, software is developed and out of 1452, 1150 ISY cards has been issued.

**Decision:**

**Committee noted the status of ISY.**

**Sub No. 41.9:**

**Quality facilitation Cell UPDATES.**

Director (Medical Management) explained the status of NABH Accreditation of both private and Government hospitals. She also explained about the issues of NDRK hospital who had not attained NABH was provisionally empanelled on a

condition that hospital which achieve the same within 6 months. For not initiating any actions in attaining, NBH 2% dis-incentivisation was imposed and the hospital was blocked.

The Director (Medical Management) requested Committee to un-block NDRK Hospital since this is only one hospital in Hassan because they have initiated the process.

**Decision:**

**After discussions Committee decided to**

- a) **continue 2% dis-incentivisation.**
- b) **unblock NDRK Hospital by giving 3 months warning notice.**
- c) **Stopping of 2% dis-incentivisation for State level assessment (NQA).**
- d) **2% incentive for National level NQA certified hospitals (Govt hospitals).**
- e) **Organise NABH sensitisation programme for those hospitals who have not achieved NABH Entry Level.**

**Sub No. 41.10**

**Un-blocking of network hospitals and renewal of MOU.**

Director (Medical Management) explained that based on the CVO's report, United Hospital, Tatwadarsha Hospital and Basaveshwara Teaching Hospitals were penalised and amounts were refunded to beneficiaries by SAST and also by hospital, these hospitals were temporarily blocked. She requested the Committee whether to un-block these hospitals.

Regarding Tatwadarsha Hospital Director (Medical Management) informed that this hospital's management contains all Govt Doctors which was brought to the notice of Commissioner, HFW Services.

Director (Medical Management) brought to the Committee's notice that United Hospital and Basaveshwara Hospital have refunded the amount to the beneficiaries and penalties have also been imposed to the hospital. Hence, these 2 hospitals can be un-blocked.

**Decision:**

**After discussions Committee decided to**

- a) **unblock United Hospital and Basaveshwara Hospital.**
- b) **Signing of MoU other than Government Doctors/Specialists for Tatwadarsha Hospital.**

**Sub No. 41.11**

**RBSK Status:**

Director (Medical Management) explained that totally 273 hospitals were empanelled for Tertiary and Secondary care. Due to less number of hospitals for secondary care, she requested the Committee whether the willing Yeshaswini Hospitals can be permitted for secondary care under RBSK Scheme.

**Decision:**

**After discussions Committee decided not to permit willing Yeshaswini Hospitals for secondary care and instructed to write a letter to DD (RBSK), DoHFW for sending instructions to field staff to refer beneficiaries only to Govt Hospitals.**

**Sub No. 41.12**

**MSHS scheme.**

Director (Medical Management) informed about the status of MSHS and brought to the Committee's notice about the process deviations in maintaining records of some the hospitals like ASM Hospital, Gulbarga and Kamareddy Ortho and Trauma Care Hospital. Both these hospitals were blocked.

**Decision:**

**Committee after noting the deviations of network hospitals suggested to un-block the hospitals by giving a strict warning and follow scheme guidelines and maintain all records.**

**Subject 41.13:**

**RSBY Monitoring of hospitals**

Director (Medical Management) explained the following hospitals deviations in implementing RSBY Scheme.

- a) **Punya Hospital, Ramanagara** - based on the complaints from beneficiaries TPA had issued Show Cause Notice for collection of money and blocking of higher package.
- b) **Bhanavi Hospital, Mysore** - for denying treatment except eye related cases but conducting surgeries in different specialities like OBG, Ortho, Neuro and Ophthalmology, General Surgery etc., under Yeshaswini Scheme, TPA had issued Show Cause Notice.

- c) Drishti Eye Hospital, Ramanagara – this hospital has blocked a case for dacrocystectomy and operated in Modi Hospital by the same Surgeon and collected money, the hospital is blocked.
- d) Vardhman Jain Netralaya – TPA had issued Show Cause Notice for blocking of higher packages.
- e) Vijayalakshmi Orthopaedic Hospital, Yadgir – Show Cause Notice was issued to this hospitals for blocking of 2 cases though the patient was not treated in the hospital.
- f) KC General Hospital, Bangalore – based on the complaint by beneficiary for denying treatment, Show Cause Notice was issued to the hospital.

**Decision:**

**Committee after noting the deviations and replies of the hospitals, suggested to**

- a) **issue warning notice to Punya Hospital, Drishti Eye Hospital and Vijayalakshmi Orthopaedic Hospital.**
- b) **un-block by issuing strict warning notice stating for refusing of other specialities and doing all specialities under Yeshaswini Scheme to Bhanavi Hospital**
- c) **conduct Medical Audit to Vardhman Jain Netralaya .**
- d) **KC General Hospital, Bangalore – noted the actions.**

**Subject 41.14:**

**Violation of SAST's Guidelines by BHIO- Mysore.**

Director (Medical Management) explained about the violation of guidelines like not providing wards, kiosk and OPDs are not in the main building, Consultants are attending to SAST beneficiaries after attending to regular patients by Bharat Hospital and Institute of Oncology, Mysore.

**Decision:**

**Committee after noting the deviations of BHIO decided to issue Show Cause Notice and suggested RC, Mysore to monitor.**

**Addl. Subject No. 1:**

**Appeal waiver of penalty imposed on Sridevi Hospital, Tumkur.**

Director (Medical Management) briefed that Sridevi Hospital, Tumkur was penalised as per the decision of 39<sup>th</sup> EDC meeting held on 15.12.2017. The

hospital has not yet paid the penalty and requesting for waive off and appealed to Principal Secretary's Office.

**Decision:**

**Committee after discussions decided to uphold the decision of previous EDC decision, and await further instructions for PRS.**

**Addl. Subject No. 2:**

**Replies to Audit Enquires by CAG.**

Director (Medical Management) explained in detail about the CAG Audit Enquires like non-revision of stent costs as per GoI, non-levy of penalty on ISA, utilisation of ARS funds, irregular retention of scheme funds, irregular empanelment of networking hospitals-KCH and Omega Hospitals and deficiencies notice during Joint Inspection of NWHs (MoU with Diagnostics Centres/Labs were executed in Letter Heads, full time non-availability of SAMCOs, food supply, distance of beds, blood storage units, signature of SAMCOs etc). She also briefed all the replies submitted.

**Decision:**

**Committee noted the queries, replies and suggested to obtain tie-up MoU for Diagnostics/Labs in Rs. 10/- Stamp Paper in future.**

**Chairman suggested to call for Audit and Finance Committee.**

Meeting concluded with vote of thanks by the Member Secretary.

**Sd/-**

**(Dr.Rathan U. Kelkar)**

Co-Chairman

Empanelment and Disciplinary Committee  
Suvarna Arogya Suraksha Trust  
Bangalore

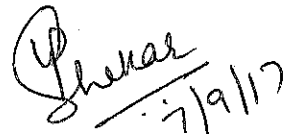
**(Dr.H.Sudarshan)**

Chairman

Empanelment and Disciplinary Committee  
Suvarna Arogya Suraksha Trust  
Bangalore

Dated: 07.09.2017

(Proceedings approved  
by the Chairman through mail)

  
7/9/17

Director, Medical Management and  
Member Secretary, EDC  
Suvarna Arogya Suraksha Trust  
Bangalore

