



Government of Karnataka

SUVARNA AROGYA SURAKSHA TRUST

(Department of Health & Family Welfare)

BMTC, TTMC, A BLOCK, 4TH FLOOR, SHANTHI NAGAR, K.H.ROAD,
BANGALORE - 560 027 PH: 080-22536200, FAX: 080-22536221,

E-mail: directorsast@gmail.com



Proceedings of the 37th Empanelment and Disciplinary Committee meeting of Suvarna Arogya Suraksha Trust held on 22nd September, 2016 in the Conference Hall, Suvarna Arogya Suraksha Trust, Bangalore

Members Present

- | | |
|---|------------------|
| 1 Dr. Sudarshan H. Secretary, Karuna Trust, Bangalore | Chairman |
| 2 Dr. P. Boregowda, Executive Director, SAST | Co-Chairman |
| 3 Dr. Aruna, Director, SIHFW, Bangalore | Member |
| 4 Dr. Sadhana, Executive Director, KSHSRC, Bangalore. | Member |
| 5 Director, VIMS, Bellary represented by SAMCOCO | Member |
| 6 Dr. Sudha Chandrashekar, Director, Medical Management (I/c), SAST | Member Secretary |

Members Absent

1. Dr. Ashok Shenoy, Kidwai, Bangalore
2. Dr. Devadasan, IPH, Bangalore
3. Deputy Director (Medical), DoHFW.
4. Dr. Srinath, Sri Shankara Cancer Hospital, Bangalore.

Others present

1. Sri. S.R. Naik, DD (Operations), SAST, Bangalore.
2. Dr. Aninditha, PM (RAB), SAST, Bangalore.
3. Dr. D.K. Math, Co-ordinator (STPs), SAST, Bangalore.
4. Dr. Regina Joshph, Regional Consultant, Bangalore.
5. Dr. Ranganath, Consultant, SAST, Bangalore.
6. Sri. Sananda Kumar, Consultant, SAST, Bangalore.
7. Dr. Dhananjaya, Deputy Director & Addl. Proj. Manager (MSHS), SAST, Bangalore.
8. Sri. Ananda, Co-ordinator, Grievance Cell, SAST, Bangalore.

The Director, Medical Management (I/c), Suvarna Arogya Suraksha Trust welcomed the Chairman, Co-Chairman and all Members to the 37th Empanelment and Disciplinary Committee meeting.

Sub No. 37.1

Confirmation of the Proceedings of 36th EDC meeting held on 5.7.2016.

The proceedings of the 36th Empanelment Disciplinary Committee meeting was confirmed.

Sub No. 37.2

Review of action taken on the proceedings of the 36th meeting held on 5.7.2016.

On reviewing the Action Taken Report of the previous meeting the Committee decided to:

- a) **issue of press release about RSBY Cards – If the beneficiary not received or lost to approach SAST District Co-ordinators who will organise duplicate card issued by Insurance Company/TPA, free of cost.**
- b) **check how many duplicate RSBY cards were issued.**

Remaining action taken reports were noted by the Committee.

Sub No. 37.3

Empanelment of new hospitals.

The Committee ratified the actions in empaneling new hospitals and also noted the total number of hospitals under each scheme.

No. 37.4

Status of empanellment of Network Hospitals.

Director, Medical Management (I/c) informed the Committee the details of renewal of empanelment, hospitals not submitted combined MoU, hospitals submitted DD but not combined MoU and hospitals blocked for not signing combined MoU.

After obtaining the details of status of hospitals and discussions, Committee suggested to send one more reminder for those hospitals for submission of Combined MoU.

Sub No. 37.5

Super Specialists/Specialists were empanelled as treating Doctors under SAST schemes.

The Committee ratified the actions in empanelling Super Specialists/Specialists.

Sub No. 37.6

Approval of additional specialities to Network Hospitals under SAST Schemes.

The committee ratified the actions in approving additional specialities to hospitals.

Sub No. 37.7

Updates from Quality Facilitation Cell on 1st July 2016.

The Committee was briefed the status of NABH Accreditation of the empanelled network hospitals by the Consultant, Quality Facilitation Cell.

Decision:

The Committee noted the status of NABH Accreditation.

Sub No. 37.8

EMPANELMENT OF HOSPITALS

A. Rashtriya Swasthya Bima Yojana:

Director, Medical Management (I/c) informed that this year only Govt Hospitals are being empanelled. At present, 1136 hospitals are empanelled (638 Govt and 498 Private). She informed about the in-activeness of the empanelled hospitals and requested the Committee to consider further empanelment of private hospitals for better utilisation and access to beneficiaries.

Decision:

The Committee after obtaining the details of hospitals empanelment under RSBY Scheme, suggested to ensure higher utilisation in existing empanelled hospitals.

B. Mukhyamantri Santwaana Harish Scheme (MSHS):

Additional Project Manager, MSHS informed the Committee that 770 (460 Govt and 294 Private) hospitals are being empanelled under MSHS Scheme. He informed that after completion of 5 months of launch of scheme, large private hospitals who have good facilities in trauma care are not empanelled and even refused to treat patients. He requested the Committee to consider for making the private hospitals as mandatory. Further he also briefed that out of 65 SAST empanelled hospitals (Polytrauma) 16 hospitals have not taken up this scheme and requested whether to continue these hospitals under other schemes.

The Committee took the details of mortality/lives saved, codewise analyses, referral of cases by 108/104. Chairman suggested to place an agenda for the Board meeting dated 23.9.2016 for consideration of treatment after 48 hours under other schemes.

Decision:

The Committee after discussions, suggested to send one more reminder to Polytrauma hospitals for taking up MSHS scheme.

Sub No. 37.9

Regarding Re-empanelment of Diyaa Hospital.

Deputy Director, MSHS has explained that Diyaa Hospital, Chikkodi Bangalore has been de-empanelled due to dual claims submitted under both MSHS and RSBY schemes and was de-empanelled. This hospital has submitted an apology letter for the mistakes committed and requested for re-empanelment. He brought to the Committee's notice that as per Govt of India's guidelines under RSBY, de-empanelled hospitals cannot be re-empanelled till completion of one year.

Decision:

The Committee after discussions, decided to re-empanel only under MSHS subject to refund of dual claim amount under MSHS as re-empanelment cannot be done within one year, as per GoI guidelines.

Sub No. 37.10

Irregularities committed by Network Hospitals.

A) Medihope Hospital

Director, Medical Management (I/c) informed that Medihope Hospital, Bangalore was suspended for submission of Preauths in the name Dr. Sudhir who has left the hospital 4 months back. The hospital authorities have requested for revoking of suspension by giving an apology for the lapses.

Decision:

The Committee after discussions decided to revoke suspension by imposing a penalty of Rs. 50,000/-

B) JSS Hospital, Mysore.

Director, Medical Management (I/c) informed that as per the mail received from Dr. Prashanth, Member of Vivekananda Girijana Kalyana Kendra, JSS Hospital has collected Rs. 99,282/- from Pt. Jadegowda. The case was a complication and the hospital ought to have treated the patient without collecting extra money. The hospital has refused to refund the money.

Decision:

The Committee after discussions decided to deduct Rs. 99,282/- from the claims due to JSS Hospital and reimburse the amount to Pt. Jadegowda.

C) KUMAR HOSPITAL

Director, Medical Management (I/c) informed that Kumar Hospital was suspended for not providing food and transportation to most of the RSBY patients. Patients are paying for investigation, blood transfusion, medicine and biopsy. The hospital has accepted that they have been collecting extra money from all the beneficiaries. The hospital has not improved inspite of opportunities given earlier. She sought permission whether to continue this hospital under other scheme.

Decision:

After discussions Committee decided to de-empanel Kumar Hospital under VAS and suspend under RSBY Scheme.

Sub No. 37.11

Grievance Cell Quarterly Report July 2016 to September 2016

Co-ordinator, Grievance Cell has explained that the Cell has received 323 cases through various sources. An amount of Rs. 8,59,843/- was re-imbursed for 67 patients. He also briefed about the show cause notices issued to the hospitals and conducting of trainings to Call Centre Executives.

Decision:

After discussions Committee noted the status of Grievance Cell.

Sub No. 37.12

Addressing non-performance of Govt hospitals under RSBY by insisting accountability from Arogyamitras and District Co-ordinators.

Director, Medical Management (I/c) has informed that Govt hospitals are being empanelled under RSBY Scheme and Arogyamitras have been placed in all Taluka and District hospitals. But subsequently hospitals are not taking up RSBY scheme. Hence, to put some accountability on Arogyamitras it was decided to withhold the salaries of those Arogyamitras and District Co-ordinators who are not able to make the hospitals active under RSBY.

Decision:

After discussions Committee ratified the decision of Executive Director by withholding payment to Arogyamitras and District Co-ordinators for not taking actions in making Govt Hospitals active under RSBY and MSHS.

Sub No. 37.13

Empanelment of Hospitals under Cochlear Implant Scheme.

Project Manager, RAB who is in charge of Cochlear Implant has explained about the implementation of Cochlear Implant Scheme, preparedness to launch the scheme, empanelment process etc., to the Committee. She informed that Govt hospitals presently empanelling this scheme needs to be inspected by the EDC Committee.

Decision:

After discussions Committee noted information and decided to inspect the Govt Hospitals by the following Committee members.

- a) K.C. General Hospital – Dr. Sadhana.***
- b) Indira Gandhi Institute – Dr. Sudarshan***
- c) KIMS – Dr. Anindita***
- d) Wenlock – Dr. Aruna***
- e) RIMS – Dr. Sudha Chandrashekar.***

Sub No. 37.14

Request for penalty waiver.

Director, Medical Management (I/c) informed that Sri Jayadeva Institute of Cardiovascular Sciences and Research, Bangalore stating that for patient Prema, the claim could not be sent on time due to certain complications and financial support which had to be mobilized from other sources by the hospital. The preauth No. VAS_H_19577402394 was approved on 18.3.2016 Code No. 144+149 for Rs. 1,50,000/- and the claim was processed for an amount Rs. 1,20,000/- on 17.8.2016 for AVR Code No. 146 with a penalty of Rs. 1,000/- for not providing ambulance since the patient has expired. In addition 50% penalty was deducted from the claim amount Rs. 59,500/- due to delay of 98 days. They have requested for waiving off the penalty.

Decision:

After discussions Committee decided to waive of penalty of Rs. 59,500/- to Sri Jayadeva Institute of Cardiovascular Sciences and Research, Bangalore.

Additional Sub No. 37.14.1

Empanelment of Aster CMI Hospital, Bangalore.

Deputy Director, RBSK informed the Committee that Aster CMI Hospital, Bangalore was empanelled under RBSK Scheme apart from VAS, RAB and JSS and requested the Committee to ratify for the empanelment of this hospital.

Decision:

After discussions Committee ratify the actions in empanelling Aster CMI Hospital, Bangalore.

Additional Sub No. 37.14.2

Status of Mortality Audit Cell.

Director, Medical Management (I/c) explained about the Mortality Audit Cell. She briefed that out of 960 death cases reported by the hospitals, 749 cases reviewed remaining 211 cases yet to be reviewed. 36 cases are preventable deaths.

Decision:

After obtaining the details of Mortality Audit Cell, Committee ratify the actions in empanelling Aster CMI Hospital, Bangalore.

Meeting concluded with vote of thanks by the Member Secretary.

Sd/-

(Dr.P. Boregowda)

Co-Chairman

Empanelment and Disciplinary Committee
Suvarna Arogya Suraksha Trust
Bangalore


(Dr.H.Sudarshan)

Chairman

Empanelment and Disciplinary Committee
Suvarna Arogya Suraksha Trust
Bangalore

Dated: 26.09.2016

(Proceedings approved
by the Chairman through mail)


26/9/16

Director, Medical Management (I/c) and
Member Secretary, EDC
Suvarna Arogya Suraksha Trust
Bangalore