Government of Karnataka

SUVARNA AROGYA SURAKSHA TRUST
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Proceedings of the 33rd Empanelment and Disciplinary Committee
meeting of Suvarna Arogya Suraksha Trust held on 14th October, 2015 in
the Conference Hall, Suvarna Arogya Suraksha Trust, Bangalore

Members Present

1 Dr. Sudarshan H. Secretary, Karuna Trust, Bangalore
Chairman

2 Dr. P. Boregowda, Executive Director, SAST
Co-Chairman

3 Dr. Devadasan, IPH, Bangalore
Member

4 Dr. Ashok Shenoy, Kidwai, Bangalore
Member

5 Dr. Aruna, Director, SIHPW
Member

6 Dr. Sadhana, Executive Director, KSHSRC, Bangalore
Member

7 Dr. Suresh, Project Head, M/s M.D. India, Bangalore
Member

8 Dr. Vishwaradhyha, Director, Medical Management, SAST
Member Secretary

Members Absent

1. Director, VIMS, Bellary
2. Deputy Director (Medical), DoHFW.
3. Dr. Srinath, Sri Shankara Cancer Hospital, Bangalore.

Others present

2. Dr. Sudha Chandra shekar, PM (JSS), SAST, Bangalore.
3. Dr. Anindita, PM (RAB), SAST, Bangalore.
4. Dr. P. Revadi, PM (MSS), SAST, Bangalore.
5. Dr. Sandeep, Co-ordinator (NWHs), SAST, Bangalore.
7. Dr. H.S. Prasad, Regional Consultant, Mysore.
8. Sri. Diwakar, IT Consultant, SAST, Bangalore.
9. Dr. Rohit Metrani, Consultant, Mortality Audit Cell, SAST, Bangalore.
10. Sri. Ananda, Co-ordinator, Grievance Cell, SAST, Bangalore.
11. Dr. Mittal Parmar, Quality Assurance Co-ordinator, SAST, Bangalore.

The Director (Medical Management), Suvarna Arogya Suraksha Trust welcomed the Chairman and all Members to the 33rd Empanelment and Disciplinary Committee meeting. The Committee congratulated the Executive Director, SAST for his nomination as Co-Chairman for Empanelment and Disciplinary Committee. The Chairman was requested to preside over the meeting.

Sub No. 33.1

Confirmation of the Proceedings of 32nd EDC meeting held on 02.07.2015.

The proceedings of the 33rd Empanelment Disciplinary Committee meeting was confirmed.

Sub No. 33.2

Review of action taken on the proceedings of the 32nd meeting held on 02.07.2015.

While reviewing the action on the previous meeting proceedings, the Committee discussed on the following subjects:

30.08 - The Executive Director, SAST has briefed about camps, inclusion of additional procedures under RB/RSK scheme. He also informed that total 1400 children were attended the camps in all divisions and majority cases are ASD/VSD.

32.12 - The Committee discussed about the follow-up of beneficiaries whose Preauths were cancelled. The Committee requested Dr. Devadasan to prepare an indicators based on the grievances like cash, denial, Preauths delay, sending beneficiaries home, repeated information and the analyses of cancelled preauths on a monthly basis and submit the statement before EDC to understand the trend of grievance through Call Centre and also reasons for cancellation of Preauths.

Remaining Action taken on the proceedings were reviewed by the Committee and unanimously approved.

Sub No. 33.3

Empanelment of hospitals who were in pipeline.

The Director (MM) had brought to the Committee's notice that 12 Private Hospitals (within State) and 2 Private Hospitals (outside State) have been empanelled.

The Executive Director informed that we are insisting NABH Entry Level for new empanelment but in case if the hospital who are in pipeline have applied and waiting for inspection after obtaining the declaration from the hospital, the hospital has been empanelled.

Decision:

After discussions, the Committee noted and ratified the empanelment of hospitals.
Sub No. 33.4

Renewal and Inspection of Network Hospitals under VAS Scheme.

The Director (MM) informed that out of 27 network hospitals due for renewal of empanelment, 18 hospitals have renewed and for 9 hospitals one month extension is given to renew their empanelment.

The Executive Director briefed about that VAS renewal date has been reckoned as the renewal date for all schemes. The re-inspection of all hospitals by EDC Chairman/Members and also by Suvarna Arogya Suraksha Trust Officers and will complete remaining re-inspection within one month. He also informed the Committee to re-shuffle Arogyamitras once in a year.

Decision:

After discussions, the Committee ratified the action taken in renewal of empanelment of hospitals.

Sub No. 33.5

The Member-Secretary, EDC brought to the Committee’s notice that 34 Super Specialists/Specialists were empanelled as treating Doctors.

Decision:

After discussions, the Committee informed to give the total number of Doctors empanelled under SAST and ratified the action taken in empaneling Super Specialists/Specialists as treating Doctors.

Sub No. 33.6

Approval of additional specialities to Network Hospitals under VAS Scheme.

The Director (MM) brought to the Committee’s notice that few additional specialities have been approved to 6 NWHs.

When the subject of ensuring surgeries done, the Executive Director informed that in Maharashtra, they are insisting for Video coverage. He suggested the SAST team to visit and come out with proposal of insisting even by SAST.

Decision:

After discussions, the Committee ratified the action taken in approving the additional specialities to network hospitals.

Sub No. 33.7

Status of Grievance Cell.

The Executive Director briefed about grievances received, description of grievance and the action taken against these grievances. As the SAST has issued Show Cause Notices against these grievances and some hospitals have refunded money and some of hospitals have treated the patients.

The Committee suggested ISA and Call Centre to submit monthly analyses report in a prescribed format to SAST. The SAST shall submit the same in the next EDC meeting.
Decision:

After discussions, Committee noted the activities of Grievance Cell and informed to submit the monthly analyses report. The Committee suggested for create more awareness about the benefits of the schemes to the public through Television.

Sub No. 33.8

Enquiry Committee Report of Karnataka Cancer Hospital, Bangalore.

Dr. Sudha Chandrashekar, Project Manager, JSS briefed about the Enquiry Committee’s report of Karnataka Cancer Hospital, Bangalore and charges for hospital management and also for individual Doctors of KCH. Added to that Dr. Ashok Shenoy, Chairman, Enquiry Committee pointed out that charge No. 7,8,9,10 are very serious in nature. It was also brought to Committee’s notice that Enquiry Committee’s Report has been submitted to the Police for further action.

The Chairman congratulated the excellent work of Enquiry Committee. He suggested to analyse the lapses at all levels and document the case study and suggested measures to be taken to avoid such incidents. The Committee recommended the following:

a) For Chemotherapy treatment where applicable the carton needs to be retained scanned and uploaded at the time of claim submission.
b) RT planning charts also to be available for verification.
c) The Committee also suggested RT machine with software which can display the details of Radiation given to the patient should be insisted to NWHs.
d) Surgical photos and Videos also to be uploaded through software at this point Executive Director shared about the system followed in Maharashtra. This will be reviewed and suitable software will be planned for SAST.
e) Slides and Blocks of the Histopathology specimen of patients to be retained for verification.
f) The EDC also insisted that Oncology network hospitals the Tumour Board functionality should be reviewed and upgrading Brachytherapy facilities is recommended both for new and existing hospitals.
g) During the hospital inspection for renewal of other Oncology speciality detailed assessment of the facilities to be conducted.

Decision:

After a very lengthy discussions, the Committee recommended for:

a. de-empanel KCH, Bangalore.
b. calculate the losses and recover the amount from KCH.
c. submit the Enquiry Committee report to Health Commissioner and Karnataka Medical Council for further action.
d. file a case against individual Doctors.

Sub No. 33.9

Empanelment of MDS (Oral and Maxillo Facial) Surgeon under Suvarna Arogya Suraksha Trust.

The Director (Medical Management) briefed that fractures of Maxilla Mandible and Zygomatic arch, the fracture reduction and plating is usually done by MDS (Oral and Maxilo Facial) Surgeons and there is no role of Orthopaedic Surgeons and they will take the help of MDS Surgeons and requested the Committee to permit to empanel MDS Surgeons as treating Doctor under Polytrauma.
Decision:

The Committee after discussions approved to empanel MDS Surgeons as treating Doctor under Polytrauma in the presence of an Orthopaedic Surgeon.

Sub No. 33.10

Irregularities by HCG NMR Cancer Centre.

The Executive Director informed that to give multi modality treatment the hospitals who are having single mode of treatment were allowed to tie-up with other hospitals who are having other modes of treatment. But HCG NMR Cancer Centre is not doing surgeries and not following the true spirit of Tumour Board. They are also violating the tie-up condition by not providing accommodation for RT/CT patients.

Decision:

After discussions, the Committee noted the violations and felt that the violations are serious in nature and decided to collect surgery charges for those cases and that amount shall be refunded to the patients or to be remitted to SAST.

Sub No. 33.11

Empanelment of Bangalore Cancer Centre Pvt. Ltd., Bangalore under Suvarna Arogya Suraksha Trust.

The Executive Director briefed the major lacunae for comprehensive treatment for beneficiaries in Bangalore Cancer Centre Pvt. Ltd., Bangalore. Instead an endorsement to the effect has been sent to the hospital. The hospital instead of processing lapses has further requested to empanel the hospital.

Decision:

After discussions the Committee decided not to empanel the hospital till it proves beyond doubt all the required facilities for comprehensive treatment.

Sub No. 33.12

RAB – Hospitals not doing surgery for cancer treatment, and only doing RT or CT.

The Executive Director informed that some hospitals empanelled under SAST are treating patients for surgical interventions as cash patients and submitting pre-authorisations for only CT/RT. This trend goes against the decision of SAST that the beneficiary should get cashless treatment.

Decision:

The Committee noted the deviations of erring hospitals and decided to collect the cash of surgery although the cash has been paid by the beneficiary.

Sub No. 32.13

Denying emergency treatment for scheme beneficiaries in BGS Global Hospital, Bangalore.

The Executive Director brought to the Committee's notice that BGS Global Hospital, Bangalore are denying patients in the name of emergency and discriminating scheme beneficiary to cash paying patients. This discrimination is continued even after bringing the same to the hospital authorities notice.
Decision:

The Committee after discussions, decided to stop 2% incentive to the hospital and directed SAST to issue Show Cause Notice for the deviations.

Sub No. 32.14

Failure to provide cashless treatment to VAS patients in Bhanavi Hospital, Mysore.

The Director (MM) briefed about the irregularities of Bhanavi Hospital, Mysore. The hospital is not providing food and travel expenditure to the patients but they are made to sign in that form at the time of admission. They are collecting investigation charges amounting to Rs. 65,307/- from 6 beneficiaries. A Show Cause Notice dt. 24.06.2015 was also issued. The hospital is submitting Preauths in the name of a Doctor who is no more associated with the hospital. This was also confirmed by Regional Consultant, Mysore, SAST and an undertaking was taken with the Urologist that he has not treated any cases since one and half years and the Urologist has requested to delete his name from the empanelment under Bhanavi Hospital and he was also not aware of the fact that his name was being misused and KMC registration number shown belongs to him. He also brought to the Committee’s notice that for the same kind of irregularities Sapthagiri Hospital was de-empanelled.

Decision:

After hearing all the irregularities of Bhanavi Hospital, the Committee decided to de-empanel the hospital till it rectifies the mistake and refund the charges collected from the beneficiaries.

Other issues discussed and decided as follows:

a) The suggestion of Executive Director that in northern part of Karnataka State there are very few hospitals and some of the hospitals have applied for registration for NABH Entry Level Accreditation. Though Entry Level is mandatory for new empanelment, the new north Karnataka hospitals could be considered for empanelment at the registration to NABH on a condition that these hospitals will complete the process soon after. The Committee agreed for the proposal of empanelling hospitals at the registration level itself.

b) The Committee noted the status of JSS/RAB and expressed satisfaction and appreciated the work of Mortality Audit Cell and Quality Facilitation Cell.

The meeting concluded with vote of thanks by the Director (Medical Management), SAST.

Sd/-

(Dr. H. Sudarshan)
Chairman
Empanelment and Disciplinary Committee
Suvarna Arogya Suraksha Trust
Bangalore

(Proceedings approved by the Chairman)

Director, Medical Management and
Member Secretary, EDC
Suvarna Arogya Suraksha Trust
Bangalore