Minutes of 23rd Empanelment and Disciplinary Committee Meeting of Suvarna Arogya Suraksha Trust held on 29th January 2013, at 12.00 pm, in the State Institute of Health and Family Welfare, Magadi Road, Bangalore.

Members Present:
1) Dr. Sudarshan H. Secretary, Karuna Trust, Bangalore- Chairman.
2) Dr. M.G Prasad, Rtd. Director, Directorate of Health and Family Welfare Services, Bangalore- Member
3) Dr. K B Eshwarappa-Deputy Director (Medical) Bangalore
4) Dr. Prakash.S., Director, Medical Management and Operations, & Member Secretary EDC, SAST, Bangalore
5) Dr. Damodar.K.P, Medical Auditor, FHPL, Bangalore - Member

Others Present:
1) Dr. P. Boregowda, Executive Director, SAST
2) Shri. Mujeeb Ahmed- Director - Operations
3) Dr. Anitha, Dy. Director, SAST, Bangalore.
4) Dr. Vishwaradhya, Consultant, SAST, Bangalore.
5) Mr. S.R Naik, Advisor (FHPL) Bangalore.

Dr. Prakash.S., Director, Medical Management and Member Secretary, EDC welcomed all the members and other invitees for the meeting and briefed about the subjects in the Agenda.

ED, SAST at the outset congratulated Dr. Sudarshan for having received the Times of India sponsored “Social Impact Award” by President of India.

Thereafter, subjects as per the agenda were taken up for discussion.

1. Confirmation of the minutes of 22nd EDC meeting held on 05.12.2012:
The minutes of the 22nd EDC meeting held on 05.12.2012 was confirmed.

2. Review of the action taken on the proceedings of the meeting held on 05.12.2012:
Action taken on the proceedings of the last meeting held on 05.12.2012 was reviewed.
3. Empanelment of Hospitals:

For empanelment as Network Hospital under Vajpayee Arogyashree Scheme so far, 257 applications were received from the hospitals. Of which approval has been accorded to 132 hospitals.

Reports in respect of the following hospitals have been received for empanelment.

a) Visited Cases:

<table>
<thead>
<tr>
<th>SL No</th>
<th>Name of the Hospital</th>
<th>City</th>
<th>District</th>
<th>Address</th>
<th>Inspected by</th>
<th>Speciality</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>River View Healthcare Pvt Ltd</td>
<td>Mysore</td>
<td>Mysore</td>
<td>#9, Beside hebbal Lake, Coutour Road, Behind V-Lead Ring Road, Hebbal, Mysore-16</td>
<td>Visited by Dr. Sudarshan</td>
<td>Burns &amp; Neuro Surgery</td>
<td>In Operation Theater has to be replaced.</td>
</tr>
<tr>
<td>2</td>
<td>Raja Rajeshwari Medical College &amp; Hospital</td>
<td>Bangalore</td>
<td>Bangalore</td>
<td>#202, Kambipura, Mysore Road, Bangalore-560 074</td>
<td>Visited by Dr. Hanumanthappa/Dr. Eshwarappa</td>
<td>Plastic Surgery &amp; Urology &amp; Paediatric Surgery</td>
<td>Approved for Plastic Surgery, Urology &amp; Paediatric Surgery</td>
</tr>
<tr>
<td>3</td>
<td>Chinnaya Mission Hospital</td>
<td>Bangalore</td>
<td>Bangalore</td>
<td>Indiranagar, Bangalore - 560 038</td>
<td>Visited by Dr. Prakash &amp; Dr. Damodar on 22.01.2013</td>
<td>Oncology (Medical, Surgical Radiation)</td>
<td>Approved for Oncology (Medical, Surgical Radiation)</td>
</tr>
<tr>
<td>4</td>
<td>Sanjay Gandhi Institute of Trauma and Orthopaedics</td>
<td>Bangalore</td>
<td>Bangalore</td>
<td>Byrasandra, Jayanagar East, Bangalore-11</td>
<td>Visited by Dr. Prakash on 23.01.2013</td>
<td>Plastic Surgery</td>
<td>Approved for Plastic Surgery</td>
</tr>
<tr>
<td>5</td>
<td>Mahadevappa Rampure Medical College (Bessewshara Teaching &amp; General Hospital)</td>
<td>Gulbarga</td>
<td>Gulbarga</td>
<td>Mahadevappa Rampure Marg, Gulbarga-585105</td>
<td></td>
<td>Oncology (Radiotherapy)</td>
<td>Approved for Radiation Oncology</td>
</tr>
<tr>
<td>6</td>
<td>Father Mullers Medical College Hospital</td>
<td>Dakshina Kannada</td>
<td>Dakshina Kannada</td>
<td>Father Mullers Medical College Hospital, Kankanadi, Mangalore, Dakshina Kannada-575002</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The Committee approved for empanelling the above said hospitals under VAS Scheme, except River View Healthcare Pvt Ltd where the type of AC to be further checked.
b) The Committee allotted the following hospitals for inspection

<table>
<thead>
<tr>
<th>Sl.No.</th>
<th>Hospital</th>
<th>To be inspected by</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Unity Health Complex (Unit of Unity care &amp; Health Services Pvt Ltd), Mangalore</td>
<td>Dr.S.Prahash</td>
</tr>
<tr>
<td>2</td>
<td>Srinivasa Institute of Medical Sciences &amp; Research Centre, Mangalore</td>
<td>Dr.S.Prahash</td>
</tr>
<tr>
<td>3</td>
<td>Yenapoya Speciality Hospital, Mangalore</td>
<td>Dr.S.Prahash</td>
</tr>
<tr>
<td>4</td>
<td>Vikram (A unit of Vikram Hospital Pvt Limited), Mandya</td>
<td>ED, SAST and Dr.Vishwaradiya</td>
</tr>
<tr>
<td>5</td>
<td>Sahyadri Narayana Hrudayalaya, Shimoga</td>
<td>Dr.Prahash</td>
</tr>
<tr>
<td>6</td>
<td>Sukshema Hospital Pvt Ltd., Davangere</td>
<td>Dr.S.Prahash and Dr.M.G.Prasad</td>
</tr>
<tr>
<td>7</td>
<td>S.S.Narayana Hrudayalaya Heart Centre, Davangere</td>
<td>Dr.M.G.Prasad</td>
</tr>
<tr>
<td>8</td>
<td>Sunshine Hospitals (A unit of Sarvejana Healthcare), Hyderabad</td>
<td>Dr.Sudarshan, ED-SAST, Director (MM)</td>
</tr>
<tr>
<td>9</td>
<td>Kamineni Hospitals, Hyderabad</td>
<td>Dr.Sudarshan, ED-SAST, Director (MM)</td>
</tr>
<tr>
<td>10</td>
<td>Care Hospital A unit of Quality care India Limited, Hyderabad</td>
<td>Dr.Sudarshan, ED-SAST, Director (MM)</td>
</tr>
<tr>
<td>11</td>
<td>Narayana Hrudayalaya Hospitals, Hyderabad</td>
<td>Dr.Sudarshan, ED-SAST, Director (MM)</td>
</tr>
<tr>
<td>12</td>
<td>Mediciti Hospitals, Hyderabad</td>
<td>Dr.Sudarshan, ED-SAST, Director (MM)</td>
</tr>
</tbody>
</table>

The Committee noted the delay in inspection of hospitals and expressed displeasure. It authorised ED, SAST to allot the hospitals who have fulfilled all requirements on priority basis.

<table>
<thead>
<tr>
<th>Sl.No.</th>
<th>Hospital</th>
<th>To be inspected by</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Dr.Katti's Hospital for Orthopaedics trauma, Spine, reconstrutive and maxillofacial surgeries</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>B.H.S Lakeview Hospital, Belgaun</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Sri Laxmi Surgical Trauma Ortho &amp; Multispeciality Center, Ranebennur</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Shripad Kadave Institute of Medical Sciences, Uttar Kannada</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Pradhana Mantri Swasthya Suraksha Yojana Super Speciality Hospital, Bangalore</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Rotary Charitable Hospital, Sirsi, Uttar Kannada</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Sridevi Multispeciality, Honnavar, Uttar Kannada</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Indian Hospital and Heart Institute, Mangalore, Dakshina Kannada</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Vaatsalya Hospital, Hubli, Dharwad</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>Vishwabharathri Cancer Hospital, Kurnool</td>
<td></td>
</tr>
</tbody>
</table>
4. The meetings regarding benefit Packages:

The meetings of consultative committees for each discipline regarding benefit packages were held in the month of Nov-Dec'2012. In the meeting, subjects about the procedures, procedures name, packages rates, pre-operative investigation, post operative investigation etc were discussed. Modification of Investigation as per the book of VAS required to be submitted mandatorily during pre-authorisation and claims.

The SAST, after examining the mandatory pre-operative and post operative investigation in detail has placed before the EDC and its recommendations for perusal and approval.

The Committee after discussing the recommendations in detail accorded approval for the changes in the investigations required for approval of pre-auths and claims and directed to place before the next E.C.

5. Sanction of incentives for NABH accredited hospitals under VAS

It has been observed during Chennai Comprehensive Health insurance conclave held on 17-19th December 2012 that extending incentives to NABH accredited hospitals with a view of encouraging quality medical treatment. Principal Secretary, Health & Family Welfare Department, Government of Karnataka has been insisting in almost all meetings to ensure at-least some Government hospitals should get NABH accreditation. Dr. Somil Nagpal of World Bank has informed that Gujarat State has been giving 2.5% of the package amount and has suggested that VAS also could introduce the same. The team of SAST also feels that extending incentives to Network Hospitals under VAS would motivate them to offer quality treatment to the patients.

In view of this the subject is placed before the EDC to discuss, decide and recommend to EC for an appropriate decision.

The Committee agreed to recommend to E.C, to sanction 2.5% of the package amount as an incentive to those NABH accredited Network Hospitals under Vajpayee Arogya Shree.
6. Delay in submission of claims – Introduction of Penalty Clause

During the visit of the Trust team of Doctors to Thailand, it has been noticed that Thai Government has introduced penalty for late submission of claims by Network Hospitals which has brought discipline among the Network Hospitals and they are adhering to timelines. Under VAS, we are noticing many hospitals are not submitting claims within 60 days after discharging the patient and this is one of the reasons Trust has to return rising objections as the hospitals do not furnish required documents saying that the system has become corrupt or they have lost documents. They submit after a very long time seeking delay condonation. It is felt necessary that we should also introduce a time line for submission of claims and introduce penalty for late submission. This would ensure submission of claims in right time and enable Trust to settle their claims at the earliest.

The suggested time line/penalty clause is as follows:

1. Upto 30 days - No penalty
2. 31 to 45 days - 10%
3. 45 to 60 days - 25%
4. 61 to 90 days - 50%
5. Beyond 90 days - No claim will be settled.

The Committee agreed to the imposition of penalty as proposed.

7. Inclusion of new EDC members

As Vajpayee Arogyashree is extended to the whole of State and the EDC is finding it difficult to inspect the hospitals in a stipulated time and also receiving application online. There is a need to increase the size of the EDC, hence the proposal is placed for a suitable decision to include the following members:

1. Director SIHFW
2. Executive Director, SHRC
3. All the Regional Consultant to assist the empanelment in their respective regions

The Committee agreed to include the above ones as EDC members.
8. **Any other subject with the permission of the Chair:**

a) **Letter received from Apollo Hospitals, Bangalore regarding Temporary discontinuation of the services.**

   The Committee was of the opinion that a visit to the hospital needs to be done and then decide after taking commitment of resumption of services from the said hospital their request could be agreed upon.

b) **Letter received Lifeline 24 x7 intensive care unit and hospital, Hubli regarding discontinuation of VAS tie-up**

   The Committee accepted the request of discontinuation of VAS tie-up.

c) **Letter received from Kasturba Hospital, Udupi regarding appointment of Dr. Vasudev Pai Consultant Cardio Thoracic and Vascular Surgeon and delisting of Dr. Shrish Borkar from list of Cardiac Surgeons**

   The Committee accepted the appointment of Dr. Vasudev Pai. Regarding Oncology speciality, discussion needs to be done with the Top Management and persuade to extend the support as the poor beneficiaries are denied of the benefits.

d) **Letter received from Jayadeva Institute of Cardiovascular Sciences & Research, Bangalore regarding empanelment of Jayadeva Institute of Cardiovascular Sciences & Research, Mysore under Vajpayee Arogya Shree**

   The Committee agreed on empaneling Jayadeva Institute of Cardiovascular Sciences & Research, Mysore under Vajpayee Arogya Shree on receipt of MOU.

e) **Action taken in respect of Dr. Rajashekhar Sedamkar, Shree Hospital, Bidar**

   The Committee was of the opinion that as action has been taken already no action can be taken at this stage.

f) **Complaint received from Mr. Mahesh, S/o Sangappa Biradar, Bagaduri (V), Basavakalyan(T), Bidar District.**

   The Committee was of the opinion that a letter may be sent to the Hospital to refund the money collected from Mr. Mahesh.
g) Letter received from Sagar Hospital, Banashankari, Bangalore regarding appointment of Dr. B.V. Mahesh as Cardiologist.

The committee has denied the appointment of Dr. B.V. Mahesh as Cardiologist as he has not submitted proper documents.

h) Complaint received from Mr. Vijaykumar, S/o: Rachappa, Kurakunta Post, Sedam Taluk, Gulbarga District.

The committee was of the opinion to warn Regional Consultant not to involve in the issue and it is also felt that there is no ground to redress the request of the applicant at this stage.

i) Regarding rejection of Cancer Patients at Kasturba Hospital, Manipal.

The reason being the package costs of Chemotherapy under the scheme are very basic and is not covering the advanced treatment modalities and essential requirements like free medication, post medication treatment costs.

The Committee decided to request NWH to continue Oncology treatment under VAS till the revision of packages is adopted.

9. Any other subject with the permission of the Chair

1. Dr. Sudarshan discussed regarding the price differences between Rajiv Arogyashree and VAS and insisted to share the copy of the same.

2. Arogyamithras to be entrusted with the work of follow-up and to personally visit the patients after the treatment.

3. To share copy of the revised benefit package to all the EDC members.

4. To follow-up with Fortis Hospital regarding re-continuation of services

5. SAST to share the case to case statistics of Polytrauma.

6. To share caste wise details of beneficiaries who have undergone treatment under Vajpayee Arogya Shree.

7. ISA was asked to engage Oncology/Cardiology specialist doctors working in non-empanelled hospitals allowing them to work from their places, as now every operation is made on-line by offering higher honorarium. SAST also could think in this direction, if they are finding difficulty in getting specialist doctors.
8. The Committee suggested training MBBS doctors currently working with ISA and enhance their skills.

(Dr. Sudarshan. H.)
Chairman
Empanelment and Disciplinary Committee
Suvarna Arogya Suraksha Trust
Bangalore.

Approved by Chairman on 02-02-13 through Email

04-02-2013

Director (M.M),
Member Secretary, EDC
Suvarna Arogya Suraksha Trust,
Bangalore