Government of Karnataka SUVARNA AROGYA SURAKSHA TRUST

(Department of Health & Family Welfare)

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Minutes of 18th Empanelment and Disciplinary Committee Meeting of Suvarna Arogya Suraksha Trust held on 27th December 2011, at 11.00 am, in the Conference hall of Suvarana Arogya Suraksha Trust at No. #11, 3rd Floor. Niton Building, Palace Road, Bangalore.

Members Present:

- 1) Dr. Sudarshan H. Secretary, Karıma Trust, Bangalore- Chairman.
- 2) Dr. M.G Prasad, Rtd. Director. Directorate of Health and Family Welfare Services. Bangalore-Member
- 3) Dr. N. Devadasan, Director IPH Bangalore- Member
- 4) Dr.Raju.K.V. Joint Director (Medical). Directorate of Health & Family Weifare Dept. Member, Bangalore - Member
- 5) Dr Damodar, K.P. Medical Auditor, FHPL, Bangalore Member
- 6) Dr. Anitha. C. Joint Director SAST, Bangalore Member Secretary

Special Invitees:

- 1) Dr.Prakash.S. Director, Medical Management, SAST, Bangalore,
- 2) Mr. Chandrashekar, Chief Finance Officer, SAST, Bangalore.
- 3) Mr. S.R. Naik, Advisor (PHPL) Bangatore.

Dr. Sudarshan JL Chairman Empanelment and Disciplinary Committee, SAS!, Bangalore welcomed all the members present for the meeting & he also welcomed XIr. D.N.Nayak, Executive Director, SAST, Bangalore who was present during the meeting .

Thereafter the subject regarding grave irregularities in the implementation of SAS Scheme by Sagar Hospital, BSK, Bangalore was taken up for discussion. It was brought to the notice of the Committee that a Three Member Committee was constituted to go into the details of irregulæjties noticed in the working of Sagar Hospital, BSK, Bangalore.

The details were explained:

1) Case of Sri. Afcez S/o Badesab of Mudugal, ward no.1, Lingasugur, Raichur (D):

The hospital had sem claim proposal for Rs.1, 20, 000, - stating that, Sri. Afeez has undergone AVR in the month of June 2011, In this connection, the hospital has produced BPL card no LIN22162804 consisting of two family members including himself. On verification it is found

that the above mentioned BPL card is not valid since the same does not find place in the list of BPL cards attached to the ration shop. Whereas a different card bearing no.LIN22136208 belongs to Sri.Afeez and on the basis of that card, his wife had undergone PTMC procedure earlier in the month of April 2011 in the same hospital. Further verification has shown that Sri. Afeez has not undergone the surgery at all. Thus, it is a fraudulent claim.

2) Case of Sri.Basavaraj S/o Hanumanthappa of Araginamara Camp, Sindhanur(T), Raichur(D), BPL card no. SND14414241:

The hospital had sent claim stating that Sri, Basavaraj has undergone DVR procedure in their hospital in the month of July 2011. In this case the hospital has claimed Rs.1, 50, 000/-. On verification it is found that the list of BPL eards attached to Ration Shop. No.54, Khazamoyinuddin, Araginamara Camp does not contain the above mentioned ration card and the card on the basis of which the hospital has claimed the money is found to be fake.

3) Case of Sri. Sanua Nandappa S/o Virupakshappa of Mangalore village, Yelburga Taluk, Koppal District, BPL card no. YEL40322743:

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The hospital had sent claim for Rs. 22, 500/- showing that Sri.Sanna Nandappa has undergone **PCNL + DJ stent** procedure in the month of Jan 2011, of which, Rs. 20, 000/- has been released to the hospital. Whereas the patient in his written statement made before the verification authority has mentioned that he has not at all undergone the above mentioned procedure in the hospital. Therefore it is evident that the hospital has raised a fraudulent claim.

- 4) In the case of Sri. Tulsaram Sio Dasharath, House no.84/127, labour colony, Bidar 17. Bidar, Bidar(T), the hospital has sent claim for Rs.1, 50, 000/- for DVR procedure on the basis of a tampered API, eard and projecting the same as BPI. (CPAĕAiAÄ C¤® gÀ»vÀ).card. If the Trust had acted on it, it would have result the Trust being cheated.
- 5) Case of Sri. Venkatramana Ira Naik, who possesses BPI card no.SIR40234229, the hospital has conducted surgery but has not paid travelling charges for return journey. However, the hospital has claimed Rs.800/- towards travelling charges after forging the patients signature. Enquiry has revealed that the signature on the voucher does not belong to the beneficiary.

The Committee has looked into the above irregularities of fraud and generation of fake documents by the hospital in making dubious fraudulent claims from the SAS frust. After detailed discussions and deliberations, the following decisions are taken:

- 1) To suspend the M/s. Sagar Hospital, BSK, Bangalore from Empanelment of the Trust with immediate effect till further decision in the matter.
- 2) The in-patients who are presently referred for treatment-surgery to the hospital should be transferred to nearby Empanelled hospital for treatment.
- 3) Claims settled in the above mentioned cases (SLNo.1, 2, 3 & 5) cases should be adjusted against amount due to the hospital.
- 4) It is also decided to probe into the role of FHPL in being negligent in processing the cases pertaining to the above irregularities.

The Executive Director stated that.

- 1) A circular should be sent to all the Network Hospitals to be careful and to alert them to prevent frauds and fake claims.
- 2) To prevent lapses in future, clear guidelines should be issued detailing the documents to be obtained and diligent verification to be conducted with the help of Arogya Mitra.
- Photo of the patient along with Arogyamitra & VAMCO should be insisted at the time of submission of pre-auth proposal so as to fix adequate responsibility on the concerned functionaries.
- 4) a) In respect of emergency approvals obtained over telephone, the hospital should send mail to the concerned authority on the same day or the next day itself, so that the decisions are properly accounted and documented.
 - b) The Joint Director, SAST should maintain record in respect of all telephonic approvals & note the docker number given in that behalf.
 - c) The Network Hospitals should invariably mention about telephonic approval in their claim files along with the Docket No. assigned.
- 5) The scrutiny of ooth pre-auth & claim proposals should be scrutinized meticulously.

It was felt that there is lapse on the part of FHPL in scrutinizing the documents. In response to this the Advisor, FHPL stated that action has already been taken against the concerned negligent officials & precautionary measures have been taken to avoid such lapses in future. In this connection, he explained about arrangement made for Internal Audit of the proposals processed by the executives. The Chairman stated that the report regarding all the action taken should be submitted.

Advisor, FHPL also brought to the notice of the Committee that 5600 claims proposals of all the Network Hospitals settled during the period from 01.04,2011 to 30.09.2011 have been verified as per the decision of the Committee & 467 doubtful cases have been referred to field staff for further verification.

It was decided to constitute a Committee consisting of Dr. Anitha, Joint Director, SAST and Dr. Devadasan, Member, EDC to crosscheck the cases of verification done by the FHPL on random basis so to ascertain the correctness of the claims allowed so far.

Agenda with permission of the Chair;

i) In respect of Saptagiri Medical College Hospital, Bangalore for empandment of additional speciality of Cardiac & Cardiothoracic surgery it was decided to go by the recommendations of inspecting doctors.

Dr. M.G.Prasad one of the members of EDC was requested to make fresh visit to Sirsi Critical Care Unit & Trauma Centre. Sirsi, Uttara Kannada & RNS A.J Hospital, Murudeshwara, Uttara Kannada and to submit the report regarding the feasibility of the hospitals for empanelment.

The meeting concluded with vote of thanks.

Dr Sudarchan H

(Dr. Sudarshan, H.)
Chairman
Empanelment and Disciplinary committee
Suvarna Arogya Suraksha Trust
Bangalore.