Government of Karnataka

SUVARNA AROGYA SURAKSHA TRUST
(Department of Health & Family Welfare)
Bangalore Metropolitan Transport Corporation, TTMC "A" Block,
4th Floor, Shanthinagar, K.H. Road, Bangalore-560 027,
Phone: 080-22536200, Fax: 080-22536221 E-mail: directorssast@gmail.com

HFW/SAST/MM-05/2016-17
Date: 05.05.2018

CIRCULAR

Sub: Arogya Karnataka package rates for Government Hospitals-reg.

The Benefit Package for Government Hospitals under Arogya Karnataka as per G.O No. AKK 91 CGE 2017 (Part-I) dated 01.03.2018 is attached herewith for your reference. This is applicable from 04.05.2018.

The Government Order and benefit package are uploaded in SAST Website.

[Signature]
Director (MM)
SAST, Bangalore

To,
1. The SAMCOs, All Government Hospitals.

Copy To,
1. The Director (Operations), SAST, Bangalore
2. The Director (Finance), SAST, Bangalore
3. The Regional Consultants (All division), SAST, Bangalore
4. The Project Managers, SAST, Bangalore
5. All Doctors/Consultants/Deputy Directors, SAST
6. All District Co-ordinators, SAST, Bangalore
7. PA to Executive Director, SAST, Bangalore (for information)
8. Office/Spare copies
Government of Karnataka

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Bangalore Metropolitan Transport Corporation, TTMC “A” Block,
4th Floor, Shanthinagar, K.H. Road, Bangalore-560 027,
Phone: 080-22536200, Fax: 080-22536221 E-mail: directorsast@gmail.com

No. HFW/SAST/ MM-05/2016-17
Date: 25.05.2018

CIRCULAR

Sub: - Empanelment of hospitals under Arogya Karnataka -reg.

***

Following are some of the clarifications to empanel hospitals under Arogya Karnataka and Jyothi Sanjeevini Schemes.

a) Those hospitals who are empanelled with any of SAST schemes and Yeshaswini Trust are already in SAST portal need to update in the existing online empanelment form and need not fill application once again. Hospitals (RSBY and MSHS) that are not in SAST online portal have to submit fresh application.

b) Government hospitals will be deemed empanelled – willingness is not necessary. Only they have to tick Arogya Karnataka and JSS scheme with doctors and facility details.

c) Already empanelled hospitals will continue the specialities approved, further if required NWHs shall request for additional specialities and doctors empanelment as and when required.

d) New hospitals willing for empanelment shall complete new application in detail.

Executive Director

Suvarna Arogya Suraksha Trust
Bangalore

To,
All District Co-ordinators, SAST.

Copy to,
1. The Director Finance/Operations/MM, SAST.
2. All Project Managers/Consultants, SAST.
3. Office/spare copies.
Government of Karnataka

SUVARNA AROGYA SURAKSHA TRUST
(Department of Health & Family Welfare)
Bangalore Metropolitan Transport Corporation, TTMC "A" Block,
4th Floor, Shanthinagar, K.H. Road, Bangalore-560 027,
Phone: 080-22535200, Fax: 080-22536221 E-mail: directorsast@gmail.com

No. HFW/SAST/ MM-33/2017-18 Date: 31.05.2018

CIRCULAR

Sub:- Empanelment of private hospitals under Arogya Karnataka-reg.

***

Following are the instructions to hospitals to get empanelled under Arogya Karnataka Scheme.

a) Empanelment Fee (For both New and previously empanelled hospitals)

- Rs. 10,000/- for private hospitals providing complex secondary care only.
- Rs. 20,000/- for private hospitals providing tertiary care only.
- Rs. 10,000/- for private hospitals providing emergency care only.
- Rs. 20,000/- for private hospitals providing combination complex secondary, tertiary and emergency care.

The above fees shall be valid for 3 years.

b) Documents for empanelment:

- Willingness letter for empanelment under Arogya Karnataka should be submitted by hospital to SAST.
- Online Application for empanelment under Arogya Karnataka to be submitted in the SAST Portal - www.sast.gov.in
- Hospitals not possessing statutory regulations like KPME, AERB, Pollution Control, NABH and Fire Safety advisory hospital to submit the acknowledgement of application submitted to the concerned authority within 3 months.
- Valid/renewed statutory regulatory certificates valid/renewed (KPME, AERB, Pollution Control Certificates) to be submitted to SAST within 6 months.
- Hospital to submit Fire Safety Advisory and NABH Entry Level Accreditation Certificate within 1 year. Until such time the hospitals will be provisionally empanelled under SAST.

...2)
During the provisional empanelment period hospitals shall accept the patients for treatment and submit preauth and claims through online SAST portal.

Hospitals already empanelled under Vajpayee Arogyasri/Yeshaswini/Rashtriya Swasthya Bima Yojana/Mukhyamantrigala Santwana-Harish Schemes shall express their willingness to get empanelled under Arogya Karnataka within 2 months.

For new hospital empanelment request, hospitals have to submit all necessary documents/acknowledgements if they have applied for the licences/documents for AERB/NBH/Pollution Control Board/Fire Safety Advisory upfront. Empanelment of new hospitals is a continuous process throughout the year.

Executive Director
Suvarna Arogya Suraksha Trust
Bangalore

To,
All Network Hospitals, SAST,

Copy to,

1. The Director Finance/Operations/MM, SAST.
2. All Project Managers/Consultants, SAST.
3. All District Co-ordinators, SAST.
4. Office/spare copies.
Government of Karnataka

SUVARNA AROGYA SURAKSHA TRUST

(Department of Health & Family Welfare)
Bangalore Metropolitan Transport Corporation, TTMC "A" Block,
4th Floor, Shanthinagar, K.H.Road, Bangalore-560 027,
Phone: 080-22536200, Fax: 080-22536221 E-mail: directorsast@gmail.com

HFW/SAST/MM-05/2016-17

Date: 05.07.2018

CIRCULAR

It is observed that some of the claims were denied without giving an opportunity to Network Hospitals by raising objections.

Hence all the validators are instructed to raise an objection which hospitals will understand and attend to objections properly. Inspite of raising objection with guidance for corrective measure, if network hospital fail to attend then only the claims has to be denied.

Arogyamitra’s have been withdrawn from private network hospitals and relocated to government hospitals from 22.06.2018. Hence objection for preauth and claims submitted post this date should not be raised for AM photo, signature on documents. SAMCO/treating doctor photo with patient and signature on document can be considered.

Director (MM)
SAST, Bangalore

To,

1. All Doctors, Work from Home and Office, SAST, Bangalore
Circular

It has come to our notice that doctors are approving partial amount for recurrence of cancer cases. All doctors are hereby informed that, in the Oncology speciality for preauth/claims request for the recurrence without metastasis full amount can be given as per the benefit package rate for definitive/Adjuvant treatment.

Director(MM)
SAST, Bangalore

To,

1. All Doctors, Work from Home and Office, SAST, Bangalore

Copy to:

1. Director (Finance), SAST, Bangalore
2. Director (Operations), SAST, Bangalore
3. PA to Executive Director, SAST, Bangalore
CIRCULAR

Sub: Follow-up of referral guidelines by PHIs

Ref: 1. HFWD/PS/38/2018-19, dated: 21.06.2018
2. Proceedings of Arogya Karnataka orientation for Nodal Officers held on 19.9.2018

*****

A quality check of a sample of referral letters issued by Nodal Officers of different districts hospital was reviewed by SAST and the following lacunae are noted:

- Majority of the letters did not mention the names of the referring and nodal doctors.
- "Specifyality referred to" section was not entered.
- Hospital seal missing.
- Referral reason, recommended treatment is not mentioned.
- Chief Complaint/ signs/ symptoms/key investigation findings not entered.
- Prescribed format of referral letter not followed.
- Illegible entries made.
- Private hospital name mentioned in referral column.

As per Arogya Karnataka referral guidelines:

- In case of a patient requiring complex secondary treatment, as assessed by the specialist doctor at the Taluka PHI and the required treatment not being available in that PHI, the specialist doctor should confirm that the same is available in the district PHI.
- In case the required treatment is available in the district PHI, as declared by the district PHI on SAST portal, the patient should be referred to the district PHI. The entry in the referral form in the box related to "Referred Hospital" should be "District Hospital with <name of the district and location>"
- In case the required treatment is not available in the district PHI, as declared by the district PHI on SAST portal, the patient should be referred to an empaneled private hospital without specifying any particular hospital.
- The entry in the referral form in the box related to "Referred Hospital" should be "Empaneled Private Hospital"
- Referral by District PHIs other than those in Bengaluru: In case of a patient requiring complex secondary or tertiary treatment, as assessed by the specialist
doctor at a district PHI, other than Bengaluru, and the required treatment not being available in that PHI, the patient should be referred to an empanelled private hospital without specifying any particular hospital. The entry in the referral form in the box related to "Referred Hospital" should be "Empanelled Private Hospital".

- **Referral by Major PHIs in Bengaluru:** In case of a patient requiring complex secondary or tertiary treatment, as assessed by the specialist doctor at any of the major PHIs in Bengaluru and the required treatment not being available in that PHI, the patient should be given the option of seeking treatment either in any higher-level PHI in Bengaluru or in an empanelled private hospital without specifying any particular hospital. The entry in the referral form in the box related to "Referred Hospital" should be "Government Hospital or Empanelled Private Hospital".

- In case the nodal officers may not be on duty the doctor on duty signing the form should write their name and KMC registration number in the referral form.

Hence the referral letters of Arogya Karnataka are to be duly and legibly filled by Nodal officers as per the referral guidelines of Arogya Karnataka (copy enclosed) to ensure pre-authorization can be given on time. Action against erring medical officers of PHIs will be recommended.

Executive Director
Suvarna Arogya Suraksha Trust
Bangalore

To:
Nodal Officer of all the Hospitals.

Copy for information to:
1. The Commissioner, HFW Services
2. The MD, NHM Karnataka
3. The Director, HFW
4. The Directors, SAST
5. The State and District Nodal Officers, HFW
6. The Validators and Officers, SAST
7. Regional consultants and District Coordinators, SAST
Government of Karnataka

SUVARNA AROGYA SURAKSHA TRUST
(Department of Health & Family Welfare)
Bangalore Metropolitan Transport Corporation, TTMC “A” Block,
4th Floor, Shanthinagar, K.H. Road, Bangalore-560 027,
Phone: 080-22536200, Fax: 080-22536221 E-mail: directorsast@gmail.com

No. HFW/SAST/ MM-05/2016-17
Date: 27.09.2018

CIRCULAR

Sub:- Acceptance of emergency patients under Arogya Karnataka - reg.
Ref:- 1) Govt Order No. HFW 91 CGE 2017, dt. 1.3.2018.

***

Suvarna Arogya Suraksha Trust is receiving complaints from patients that some of the private empanelled hospitals are not accepting emergency patients when they approach them for treatment.

As per Government Orders and Circular referred above, all emergency treatments listed in Annexure 4 of the Government Order referred at (1) above can be availed by an eligible patient in the Public Health Institutes or in any empanelled private hospitals without any referral on production of PDS card and Aadhaar card.

Therefore, all empanelled private hospitals are hereby informed to accept the eligible emergency patients (BPL Card holders) without any referral and treat the patient as per listed emergency codes in Annexre-4 and submit preauth within 24 hours and obtain approval.

The emergency service is currently not opened for general patients as per Govt Order referred at (2) above.

[Signature]
Executive Director
Suvarna Arogya Suraksha Trust
Bangalore

To,
All Private Network Hospitals, SAST.

Copy to,
1. The Director Finance/Operations/MM, SAST.
2. All Regional Consultants/District Co-ordinators, SAST.
3. Office/spare copies.
Circular

Sub: Guidelines for submission of claims for certain procedures mentioned below.

<table>
<thead>
<tr>
<th>Sl.No</th>
<th>Subject</th>
<th>Claim to be submitted by Network Hospital</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Recommendation of amount for surgeries for ovary and thyroid where Post op HPE report does not confirm malignancy. Code: 3A.488, 3A.489 and 3A.535</td>
<td>In case of post op HPE does not confirm malignancy, submit the bill for 70% of preauth approved amount.</td>
</tr>
<tr>
<td>2</td>
<td>Major surgery under procedure in G.I tract deferred because of inoperable status.</td>
<td>If major surgery deferred in G.I tract procedures and abdomen closed by deferring major surgery claim to be submitted under code 4A.61. (Rs.20,000/- for private hospital and Rs.15,000/- for Government hospital)</td>
</tr>
<tr>
<td>3</td>
<td>Recommendation of amount for various surgical procedure in G.I tract where major surgery deferred and palliative feeding Jejunostomy done.</td>
<td>If major surgery deferred in G.I tract procedures and palliative feeding Jejunostomy done deferring major surgery claim to be submitted under code 3A.419. (Rs.20,000/- for private hospital and Rs.15,000/- for Government hospital)</td>
</tr>
</tbody>
</table>

Director, Medical Management
Suvarna Arogya Suraksha Trust
Bangalore.

To,

The SAMCO’s of all Network Hospitals.

Copy To,

1. The Director (Operations), SAST.
2. The Director (Finance), SAST.
3. The FA to Executive Director, SAST.
4. Office Conv
Circular

Sub: Major surgery under procedure in G.I tract deferred because of inoperable status.

Preamble

It is observed that validators of claim section recommending full preauth approved amount or Rs.10,000/- under various codes of G.I tract where major surgery is deferred as growth is inoperable and abdomen closed.

Under the above preamble observation all the validators are hereby instructed to go through OT notes of G.I tract procedures carefully and if major surgery is deferred and abdomen closed, validators are hereby instructed to recommend Rs.20,000/- under code 4A.61 – exploratory laparotomy for private hospital and Rs.15,000/- for Government hospital.

[Signature]

Director, Medical Management
Suvarna Arogya Suraksha Trust
Bangalore

To,

All Doctors, SAST.

Copy To,

1. The Director (Operations), SAST.
2. The Director (Finance), SAST.
3. The Project Manager IT, SAST.
4. The PA to Executive Director, SAST.
5. Office Copy
Circular

Sub: Recommendation of amount for various surgical procedure in G.I tract
Where major surgery deferred and palliative feeding Jejunostomy done.

Preamble

It is observed that validators of claim section recommending full preauth
amount under various codes of G.I tract where major surgery deferred and
palliative feeding Jejunostomy done.

Under the above preamble observation all the validators are hereby
instructed to go through OT notes of G.I tract carefully and if major surgery is
deferred and palliative feeding Jejunostomy done to recommend Rs.20,000/- under
code 3A.419 for private hospital and Rs.15,000/- for Government hospital.

Director, Medical Management
Suvarna Arogya Suraksha Trust
Bangalore.

To,

All Doctors, SAST.

Copy To,

1. The Director (Operations), SAST.
2. The Director (Finance), SAST.
3. The Project Manager IT, SAST.
4. The PA to Executive Director, SAST.
5. Office Copy
Circular

Sub: Recommendation of amount for surgeries for ovary and thyroid where Post op HPE report does not confirm malignancy.
Ref: OM No.HFW/SAST/24/2013-14, dt.01.01.2014

Preamble

It is observed that validators of claim section are following different validation remarks for the procedures of surgery of ovary and thyroid (code No 3A.488 and 3A.489 of ovary and code No 3A.535) either by recommending full preauth approved amount or recommending for wait for denial when post op HPE report does not confirm malignancy.

Under the above preamble observation, all the validators are hereby instructed to recommend 70% of preauth approved amount when post op HPE report does not confirm malignancy under 3A.488, 3A.489 and 3A.535.

[Signature]
Director, Medical Management
Suvarna Arogya Suraksha Trust
Bangalore.

To,

All Doctors, SAST.

Copy To,

1. The Director (Operations), SAST.
2. The Director (Finance), SAST.
3. The Project Manager IT, SAST.
4. The PA to Executive Director, SAST.
5. Office Copy

Government of Karnataka
ಸಂಶೋಧನ ರಾಜ್ಯ
ನಾಗರಂ ಆಧಾರಿತ ನವೀಕರಣ ಪ್ರಯೋಗ
(ಸಂಶೋಧನ ಸಮರ್ಪಣ ಸಂಬಂಧಿಸಿದ ಅಭಿವೃದ್ಧಿ)

ಜನಪ್ರಿಯರು ಸಾಧ್ಯವಾದವನ್ನು ಸುಲಭವಾಗಿ ನಿಡಲು ಒದಗಿಸಿದ "ಸಂಶೋಧನ", ಕೇಂದ್ರ ಮತ್ತು ಶಾಸ್ತ್ರ ವಿಶ್ವವಿದ್ಯಾಲಯಗಳು,
ಜನರ ವಿವಿಧ ವಿಭಾಗಗಳು, ವಿವಿಧ ಜಿಲ್ಲೆಗಳು;

ಎ೦: 080-22536202 E-mail: directorsast@gmail.com

ಸೂಚಿ: HFW/SAST/MM-05/2016-17  ಡಿ: 11/10/2018

ನಿಯಮಣ

ನಿಯಮಿಸಿ: ಸಂಶೋಧನ ಸಂಬಂಧಿಸಿದ ಮಹಾವಿದ್ಯಾಲಯಗಳು ನಾಗರಂ ಅಭಿಗ್ರಹಣ ಕ್ರಮಕಾಲೀನವಾಗಿ ಅಭಿವೃದ್ಧಿಯ ಕ್ರಮಾಂತರ
ನಿಯಮಿಸಿ: 1) ಸಂಶೋಧನ ಸಂಬಂಧಿಸಿದ ಮಹಾವಿದ್ಯಾಲಯಗಳು ನಾಗರಂ ಅಭಿಗ್ರಹಣ ಕ್ರಮಕಾಲೀನವಾಗಿ ಅಭಿವೃದ್ಧಿಯಾಗಿ ನಿಯಮಿಸಿ HFWD/PS/38/2018-19, ಡಿ. 21/06/2018
2) ಸಂಶೋಧನ ಅಭಿಗ್ರಹಣ ನಿಯಮಾಂಕಿತ ವೇಳಾ ತಿಳಿಸಿದ ಸಂಬಂಧಿಸಿದ ಮಹಾವಿದ್ಯಾಲಯದ ನಾಗರಂ ಸಂಬಂಧಿಸಿದ ಅಭಿಗ್ರಹಣ ಕ್ರಮಕಾಲೀನವಾಗಿ ಅಭಿವೃದ್ಧಿಯಾಗಿ ನಿಯಮಿಸಿದ 20/09/2018
3) ಸಂಶೋಧನ ಅಭಿಗ್ರಹಣ ಚಿತ್ರವಾಗಿ ಸಂಬಂಧಿಸಿದ ಕ್ರಮ: HFW/SAST/MM-05/2016-17, ಡಿ. 27/09/2018

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ನಾಗರಂ ಸಂಬಂಧಿಸಿದ (3)ನಿಯಮಾಂಕಿತ ವೇಳಾ ತಿಳಿಸಿದ "ಸಂಶೋಧನ ಸಂಬಂಧಿಸಿದ ಮಹಾವಿದ್ಯಾಲಯಗಳು ಅಭಿಯಾತಿಸಿದ ಮಹಾವಿದ್ಯಾಲಯ / ಮಹಾವಿದ್ಯಾಲಯ ಅಭಿಯಾತಿಸಿದ ಮಹಾವಿದ್ಯಾಲಯ ನಾಗರಂ ಅಭಿಯಾತಿಸಿದ ಮಹಾವಿದ್ಯಾಲಯ"

ನಾಗರಂ ಸಂಬಂಧಿಸಿದ ಅಭಿಯಾತಿಸಿದ ಅಭಿಯಾತಿಸಿದ ಆಯ್ಜನೆ ಮಹಾವಿದ್ಯಾಲಯ ನಾಗರಂ ಅಭಿಯಾತಿಸಿದ ಅಭಿಯಾತಿಸಿದ ಅಭಿಯಾತಿಸಿದ ಮಹಾವಿದ್ಯಾಲಯ ನಾಗರಂ ಅಭಿಯಾತಿಸಿದ ಅಭಿಯಾತಿಸಿದ ಮಹಾವಿದ್ಯಾಲಯ

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ಕರ್ನಾಟಕ ರಾಜ್ಯಮಂತ್ರಿ

ಸಂಶೋಧನ ಅಭಿಗ್ರಹಣ ನಿಯಮಾಂಕ

ಅಭಿವೃದ್ಧಿ:

1) SAMCO ಕ್ಷೇತ್ರ, ಅಲ್ಲೂ ಮಹಾವಿದ್ಯಾಲಯ ಅಭಿಯಾತಿಸಿದ ಸಂಶೋಧನ ನಾಗರಂ
2) ಅಲ್ಲೂ ಮಹಾವಿದ್ಯಾಲಯ ಅಭಿಯಾತಿಸಿದ ಸಂಶೋಧನ ನಾಗರಂ, ಹಿಂದೆ ಮಹಾವಿದ್ಯಾಲಯ ಅಭಿಯಾತಿಸಿದ ಸಂಶೋಧನ
3) ಅಲ್ಲೂ ಮಹಾವಿದ್ಯಾಲಯ ಅಭಿಯಾತಿಸಿದ ಸಂಶೋಧನ ನಾಗರಂ, ಹಿಂದೆ ಮಹಾವಿದ್ಯಾಲಯ ಅಭಿಯಾತಿಸಿದ ಸಂಶೋಧನ

...2
1) ಸೂಕ್ಷ್ಮ ಕ್ಕೆಗಳು ಬೇಳಿದುತ್ತವೆ, ಬೆಳವಣಿಗೆ ನಡೆಯುತ್ತವೆ, ಅಧಿಕಾರ, ಮೋಂತಾಲು.
2) ಬೆಳವಣಿಗೆ ನಡೆಯುವುದರ ಕಾರಣ, ಬೆಳವಣಿಗೆ ನಡೆಯುವುದರ ಕಾರಣ, ಮೋಂತಾಲು.
3) ಅನೇಕು ನಿಜಾವಾಗಿ ಬೇಳಿದುತ್ತವೆ, ಬೆಳವಣಿಗೆ ನಡೆಯುತ್ತವೆ, ಅಧಿಕಾರ, ಮೋಂತಾಲು.
4) ನಿಜಾವಾಗಿ ಬೇಳಿದುತ್ತವೆ, ಬೆಳವಣಿಗೆ ನಡೆಯುತ್ತವೆ, ಅಧಿಕಾರ, ಮೋಂತಾಲು.
5) ನಿಜಾವಾಗಿ ಬೇಳಿದುತ್ತವೆ, ಬೆಳವಣಿಗೆ ನಡೆಯುತ್ತವೆ, ಅಧಿಕಾರ, ಮೋಂತಾಲು.
6) ನಿಜಾವಾಗಿ ಬೇಳಿದುತ್ತವೆ, ಬೆಳವಣಿಗೆ ನಡೆಯುತ್ತವೆ, ಅಧಿಕಾರ, ಮೋಂತಾಲು.
7) ಬೇಳಿದುತ್ತವೆ, ಬೆಳವಣಿಗೆ ನಡೆಯುತ್ತವೆ, ಅಧಿಕಾರ, ಮೋಂತಾಲು.
8) ಬೇಳಿದುತ್ತವೆ, ಬೆಳವಣಿಗೆ ನಡೆಯುತ್ತವೆ, ಅಧಿಕಾರ, ಮೋಂತಾಲು.
9) ಬೇಳಿದುತ್ತವೆ, ಬೆಳವಣಿಗೆ ನಡೆಯುತ್ತವೆ, ಅಧಿಕಾರ, ಮೋಂತಾಲು.
10) ಬೇಳಿದುತ್ತವೆ, ಬೆಳವಣಿಗೆ ನಡೆಯುತ್ತವೆ, ಅಧಿಕಾರ, ಮೋಂತಾಲು.
ಸಂಭಾವ್ಯ ಕಲ್ಪನೆ

ನಾಮಾಂತರ ಪ್ರಮುಖ ತಾಳ (ಅಭಾರಣ್ಯ-2A) ನಿಯೋಜಕ ಸಂಬಂಧಿಸಿದರು ನಿಯೋಜಕ ಪ್ರಸ್ತುತ ದ ಬಗೆ.

****

ನಾಮಾಂತರ ಪ್ರಮುಖ ತಾಳ ನಿಯೋಜಕರು ಪ್ರಾದೇಶಿಕ ನಿಯೋಜಕ ಸಂಬಂಧಿಸಿದರು ಸಂಭಾವ್ಯ ಕಲ್ಪನೆಯನ್ನು ಹೊಂದಿದ್ದು ನಿಯೋಜಕರ ಪ್ರಸ್ತುತ ದ ಬಗೆ. 30.10.2018 ತಾರಾರಂ ಹಂದಿಯಲ್ಲಿ ಅಸ್ಪ್ತತೆ ನಿರ್ಮಾಣವಾಗಿನ ನಿಯೋಜಕನಿರ್ದೇಶಕ ನೈಜಿಧಾನಿಕಾನ್ನಾಗಿ, ನಿಯೋಜಕ ತಾಳ ಹೊಂದಿದರು ಹಾಗೂ 15.11.2018ರಂದು ಅಸ್ಪ್ತತೆ ನಿರ್ಮಾಣವಾಗಿ ಸಂಬಂಧಿಸಿದರು. ನಿಯೋಜಕರ ಪ್ರಮುಖ ತಾಳ ನಿಯೋಜಕ ಸಂಬಂಧಿಸಿದರು ನಿಯೋಜಕರ ಪ್ರಸ್ತುತ ದ ಬಗೆ, 291 ಸಂಬಂಧಿ ವಸ್ತುಪ್ರತಿ (ಅಭಾರಣ್ಯ-2A) ನಿಯೋಜಕ ಸಂಬಂಧಿಸಿದರು ನಿಯೋಜಕರ ಪ್ರಸ್ತುತ ದ ಬಗೆ, ಅಸ್ಪ್ತತೆ ನಿರ್ಮಾಣವಾಗಿ ಸಂಬಂಧಿಸಿದರು.

ನಿಯೋಜಕರ ಪ್ರಮುಖ ತಾಳ ಹೊಂದಿದರು ಹಾಗೂ 138/ಅಭಾರಣ್ಯ/2018, ನಾಲ್ಕು 18.12.2018 ತಾರಾರಂ ಹಂದಿಯಲ್ಲಿ ಅಸ್ಪ್ತತೆ ನಿರ್ಮಾಣವಾಗಿ ನಿಯೋಜಕರ ಪ್ರಸ್ತುತ ದ ಬಗೆ ಕೊಡುವ ನಿಯೋಜಕರ ಪ್ರಸ್ತುತ ದ ಬಗೆ ಅನುಭವಿಸಿದರು ಹಾಗೂ 'Pre-auth auto approval' ಪ್ರತ್ಯೇಕ ಸಂಬಂಧಿಸಿದರು. ಪ್ರಥಮವಾಗಿ ಅಸ್ಪ್ತತೆ ನಿರ್ಮಾಣವಾಗಿ ನಿಯೋಜಕರ ಪ್ರಸ್ತುತ ದ ಬಗೆ ಹಾಗೂ ಸಂಬಂಧಿಸಿದರು ಹಾಗೂ 'Pre-auth auto approval' ಪ್ರತ್ಯೇಕ ನಿಯೋಜಕರ ಪ್ರಸ್ತುತ ದ ಬಗೆ ಹಾಗೂ ಸಂಬಂಧಿಸಿದರು. ನಿಯೋಜಕರ ಪ್ರಸ್ತುತ ದ ಬಗೆ ಹಾಗೂ 'Pre-auth auto approval' ಪ್ರತ್ಯೇಕ ನಿಯೋಜಕರ ಪ್ರಸ್ತುತ ದ ಬಗೆ ಹಾಗೂ 'Pre-auth auto approval' ಪ್ರತ್ಯೇಕ ನಿಯೋಜಕರ ಪ್ರಸ್ತುತ ದ ಬಗೆ ಹಾಗೂ 'Pre-auth auto approval' ಪ್ರತ್ಯೇಕ ನಿಯೋಜಕರ ಪ್ರಸ್ತುತ ದ ಬಗೆ ಹಾಗೂ 'Pre-auth auto approval' ಪ್ರತ್ಯೇಕ ನಿಯೋಜಕರ ಪ್ರಸ್ತುತ ದ ಬಗೆ ಹಾಗೂ 'Pre-auth auto approval' ಪ್ರತ್ಯೇಕ ನಿಯೋಜಕರ ಪ್ರಸ್ತುತ ದ ಬಗೆ ಹಾಗೂ 'Pre-auth auto approval' ಪ್ರತ್ಯೇಕ ನಿಯೋಜಕರ ಪ್ರಸ್ತುತ ದ ಬಗೆ ಹಾಗೂ 'Pre-auth auto approval' ಪ್ರತ್ಯೇಕ ನಿಯೋಜಕರ ಪ್ರಸ್ತುತ ದ ಬಗೆ ಹಾಗೂ 'Pre-auth auto approval' ಪ್ರತ್ಯೇಕ ನಿಯೋಜಕರ ಪ್ರಸ್ತುತ ದ ಬಗೆ.
1. ಸಂಭಾಷಣೆ-ಸ್ವತಃ ಸಂಬಂಧಿಸಿದ್ದಾನೆ. ಅವರು ಹೂದವಾಗಿ ಹೂದಿದ ಹೂದು ಸಾಮಾನ್ಯವಾಗಿ.
2. ಸಂಬಂಧಿಸಿದ್ದಾನೆ. ಅವರು ಸಂಬಂಧಿಸಿದ್ದಾನೆ.
3. ಸಂಬಂಧಿಸಿದ್ದಾನೆ. ಅವರು ಸಂಬಂಧಿಸಿದ್ದಾನೆ.
Office Memorandum

Sub: Checklist for Preauth and Claim under AB-ArK-reg.

***

As per Government Order referred above, Ayushman Bhart - Arogya Karnataka is being implemented throughout the State. It is hereby informed that before approving Preauth and Claim kindly make sure that the documents are attached as per the checklist enclosed herewith.

Executive Director
Suvarna Arogya Suraksha Trust
Bangalore

To,

1) The Director (Operations), SAST.
2) The Director (Finance), SAST.
3) The Director (Medical Management), SAST.
4) All Regional Consultants and District Co-ordinators, SAST.
5) All Doctors (Office/Home), SAST.
6) All District Co-ordinators, SAST.
7) Office/spare copies.
<table>
<thead>
<tr>
<th>Sl. no</th>
<th>Eligible Beneficiaries A</th>
<th>General Beneficiaries B</th>
<th>Eligible Beneficiaries C</th>
<th>General Beneficiaries D</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>ARKID card</td>
<td>ARKID card</td>
<td>ARKID card</td>
<td>ARKID card</td>
</tr>
<tr>
<td>2</td>
<td>BPL card with Aadhar Card. The original document to be verified scanned and uploaded by ArogyaMitra/SAMCO/Treating Doctor.</td>
<td>BPL card with Aadhar Card. The original document to be scanned, verified and uploaded by SAMCO/Treating Doctor.</td>
<td>BPL card with Aadhar Card. The original document to be scanned, verified and uploaded by SAMCO/Treating Doctor.</td>
<td>BPL card with Aadhar Card. The original document to be scanned, verified and uploaded by SAMCO/Treating Doctor.</td>
</tr>
<tr>
<td>3</td>
<td>Birth certificate /Thayi card with Parents BPL card and Aadhar card in case of Children (Hospital or Revenue department)</td>
<td>Birth certificate /Thayi card with Parents BPL card and Aadhar card in case of children (Hospital or Revenue department)</td>
<td>Birth certificate /Thayi card with Parents BPL card and Aadhar card in case of children (Hospital or Revenue department)</td>
<td>Birth certificate /Thayi card with Parents BPL card and Aadhar card in case of children (Hospital or Revenue department)</td>
</tr>
<tr>
<td>5</td>
<td>Age of the patient as per Aadhar card/ ARKID card/ PDA to be calculated nearest to the birthday.</td>
<td>Age of the patient as per Aadhar card/ ARKID card/ PDA to be calculated nearest to the birthday.</td>
<td>Age of the patient as per Aadhar card/ ARKID card/ PDA to be calculated nearest to the birthday.</td>
<td>Age of the patient as per Aadhar card/ ARKID card/ PDA to be calculated nearest to the birthday.</td>
</tr>
</tbody>
</table>
| 6     | Manual Preauth request form:  
- Final Diagnosis  
- Procedure code number  
- Package cost  
- Diagnostic test done in-house  
- Diagnostic test done | Manual Preauth request form:  
- Final Diagnosis  
- Procedure code number  
- Package cost  
- Diagnostic test done in-house  
- Diagnostic test done | Manual Preauth request form:  
- Final Diagnosis  
- Procedure code number  
- Package cost  
- Diagnostic test done in-house  
- Diagnostic test done | Manual Preauth request form:  
- Final Diagnosis  
- Procedure code number  
- Package cost  
- Diagnostic test done in-house  
- Diagnostic test done |
elsewhere
- Amount collected for investigation
- A mandatory signature of Arogyamitra, Treating Doctor, SAMCO and Patient. In case if the patient is a minor then the parent/guardian signature to be obtained.

Pre-op investigation reports as per requested procedure code.

Pre-op investigation reports as per requested procedure code.

Pre-op investigation reports as per requested procedure code.

For oncology procedures
- Tumour board letter signed by surgical, medical and radiation oncologist with seal
- Treatment schedule with name of the drugs and number of cycles in-case of chemotherapy as per the codes
- In Chemotherapy-Adjuvant, neo-adjuvant/palliative should be mentioned
- Treatment schedule and type of RT(IMRT,3DCRT,3 RT, Cobalt) to be mentioned. In case of Radiotherapy (definitive or Palliative should be mentioned)
- Type of surgical procedure to be mentioned as per the code in Surgical oncology.

For oncology procedures
- Tumour board letter signed by surgical, medical and radiation oncologist with seal
- Treatment schedule with name of the drugs and number of cycles in-case of chemotherapy as per the codes
- In Chemotherapy-Adjuvant, neo-adjuvant/palliative should be mentioned
- Treatment schedule and type of RT(IMRT,3DCRT, SRT, Cobalt) to be mentioned. In case of Radiotherapy (definitive or Palliative should be mentioned)
- Type of surgical procedure to be mentioned as per the code in Surgical oncology.
NOTE:

1. **Jyothi Sanjeevini Scheme**: apart from the check list mentioned above sl.no. 1 and 2 the following additional documents to be verified:
   - JSS preauth form
   - HRMS data verification required if patient is other than policy holder
   - Type of Ward
   - Self-Declaration form

2. **Emergency packages (Category 4A)**:
   - Referral letter not required
   - Preauth to be submitted and necessary procedure to be initiated within 24 hours of admission.
   - Operation note and reports to be enclosed at the time of Preauth submission.
   - Angio-video to be uploaded in FTP server

3. **Emergency approval for procedures which are not there in annexure 4A**:
   - In event of emergency which are not there in annexure 4A, Contact SAST emergency number (7259008888) and note the emergency approval number.
   - Emergency approval number should be mentioned in Preauth (Online and manual)
   - Operation note and reports to be enclosed at the time of Preauth

4. **Previous surgery details should be mentioned at the time preauth submission**
Check list for verification and validation of Claims

1. Preauthorization Letter or preauth number in case of auto preauth

2. Procedure Proforma

3. Patient Photo:
   - Photo submitted at the time of claim should match the photo of preauth.
   - Photo with AM/SAMCO
   - Post-op scar photo wherever necessary and not to insist for scar photo concerned with private parts in male, female and children.
   - Photo with RT machine wherever necessary
   - Photos before treatment in case of Burns
   - Photo of dead body in case of Death.

4. Procedure Claim Form and Feedback Format:
   - NWH and patient details: Care to be taken that the information furnished always must match with the information provided in other documents of claim. Especially in case of DoA, DoS, DoD, BPL card no., pre-auth issued date, number and amount. Also care to be taken to enter correct bill no., Date & amount as in the bill enclosed.
   - It is mandatory that procedure claim form should have name and signature of SAMCO, Patient/attendants, Arogyamitra of NWH and treating doctor with affixed seal.

5. Documents pertaining to Surgery/Procedure:
   - Discharge summary: To be in hospital letter head, typed/legible handwritten with treating doctor signature
   - OT Notes: To be in hospital letter head having patients age, name and IP number, typed/legible handwritten with signature of treating doctor.
   - Post-operative investigation reports: Only required reports pertaining to the particular treatment code as mentioned in benefit packages to be enclosed with signature of concerned specialist.
   - In respect of reports like X-ray, ECG, CT, MRI films, stills of angio, Echo and Peripheral Vascular Disease, Name and Age of the Patient and date of investigation done to be legible. A note to be mentioned in the place of diagnostic test if it is done other than treating institution.
   - Image of the Stickers, carton containers with patient name, age and IP number details to be enclosed wherever applicable.
   - Proforma for Chemotherapy cases (CT) and RT wherever required.
   - Case sheets: Relevant case sheets supporting the procedure done to be updated. For CT, BT and RT with name and dosage of drug, no. of cycles in CT and no. of fractions in RT and RT treatment chart with initial of Nurse/RT technician after completion of RT the Radiologist signature to be
affixed with seal. In case of death of a patient the details mentioning the
terminal events leading to death are to be mentioned.

- **Bill:** The Final bill and break up bill with authorized signatory of the hospital
to be enclosed.
- **Death:** Bill pertaining to Transportation of dead body to be enclosed and
death audit report.

### Criteria for claims amount deduction for eligible patients:

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Subject</th>
<th>Penalty amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Travel amount not provided (in case of tertiary and emergency)</td>
<td>Rs.500/-</td>
</tr>
<tr>
<td>2</td>
<td>Food not provided (in case of tertiary and emergency)</td>
<td>Rs.200/- per day</td>
</tr>
</tbody>
</table>

**Ambulance charges**

- **(a)** Admitted to Network Hospital necessary investigations done preauth submission generated patient expired before procedure
  - Upto 100 Kms Rs.1000/-
  - 101 to 250 Kms Rs.2000/-
  - Above 250 Kms Rs.3500/-

- **(b)** The death of patient after surgery/procedure
  Distance between network hospital to a patient residence in kms
  
  
  \[
  \text{Distance} = 500 \times 10 \times (\text{Rs. Per km}) \times 2 = 10000/-
  \]

| 4       | Discharge Medicine if not provided           | Rs.1000/-          |
| 5       | Investigation charges amount collected if not refunded | Same amount as collected can be deducted. |

**Note:**
- In case of Radiotherapy and Chemotherapy by day care the question of food provided does not arise.

7. **Beneficiary declaration Chart**
8. **Arogyamitra Chart**
9. **Patient’s bank details (Account number, IFSC code and Branch) and mobile number**

**NOTE:**

1. Referral letter must be enclosed in Private hospital preauth.
2. Emergency approval information to be furnished in brief at the time of submission of claim (emergency no. and date, code no. & amount). If approval is not sought within 24 hours, and procedure not done within 24 hours preauth to be denied.
3. In case of JSS claim self-declaration for to be enclosed.

\[ \text{\textcopyright } 200\text{ } \]
Circular

Sub-Ayushman Bharat- Arogya Karnataka scheme – Incentive to final NABH accredited hospitals.
Ref: Ayushman Bharat- Arogya Karnataka scheme G.O.HFW/69/ CGE /2018 dated:15.11.2018

In the referred Government order, the hospital with entry level NABH accreditation will be given 2% incentive on the package rates and hospitals with full NABH accreditation will be given 5% incentive on the package rates, subject to procedure and costing guidelines. The date of preauthorisation submission will be considered for calculation of incentives. Accordingly hospitals have to submit their NABH certificate to avail the incentive of the package rates. This will be applicable for Ayushman Bharat- Arogya Karnataka and JSS schemes claims for which preauthorisation approvals are accorded from 30.10.2018 onwards.

Executive Director
Suvarna Arogya Suraksha Trust
Bangalore

To,
1) The Director (Finance), SAST, Bangalore.
2) The Director (Operations), SAST, Bangalore.
3) The Director (M&M), SAST, Bangalore.
4) To All SAMCO, All Empanelled hospitals.
5) Project Managers, SAST.
6) Empanelment coordinator, SAST
7) Deputy Directors, Preauth & Claims, SAST
8) Regional consultants, SAST.
9) District Coordinators, SAST.
10) Office copy/spare copies.
No. HFW/SAST/MM-05/2018-19  Date: 20.03.2019

CIRCULAR

In continuation to the Benefit Package of Ayushman Bharat-Arogya Karnataka vide Govt Order dated 15.11.2018, following are some of the guidelines to be followed:

Emergency procedures:

All emergency 169 procedures listed in Annexure – 4, treatment can be initiated after which preauthorization is to be submitted, within 24 hours of admission with an evidence of initiation of treatment.

Emergency Telephonic approval:

For any emergency other than the procedures mentioned in Annexure – 4 and also patients waiting for preauth Emergency Telephonic approval shall be obtained. In such cases the preauth should be sent within 24 hours of obtaining emergency number.

Breakup bills:

Public Health Institutes are informed to submit break-up bills if available as per the prescribed packages (eg., implants, drugs, medical devices etc.,)

Diagnostic Centres

Network hospitals who do not have the capacity of conducting diagnostic procedures as prescribed in the packages can tie-up with other Diagnostic Centres with an MoU for conducting the cashless to the beneficiaries. Copy of the MoU with the Diagnostic Centres shall be uploaded along with the other documents required for empanelment.

Preauth and Claims:

a. In the preauthorization Original Ration card is not mandatory. Aadhar number or ration card number is sufficient. In case of patients from other States, aadhar is to be verified. If the patient produces AB-ArK card there is no need of any other document.

b. In case patients details found in father’s/husband’s preauthorization can be accepted.
c. If a patient requires more than one procedure code, provision has been made to submit.
d. No need to upload already submitted documents in case of auto-preauth. Repetition is not necessary. In claims submit only discharge summary, OT notes, treatment details and treatment advice on discharge.
e. While submission of claims one pre-operative and one post-operative photo with SAMCO/Arogyamitra/Ward nurse is sufficient. Photo is exempted for private parts.
f. Arogyamitras are instructed to fill SC/ST field in online preauth/claim form compulsorily.

The above changes shall come with immediate effect.

Executive Director
Suvarna Arogya Suraksha Trust
Bangalore

To,

1) All Public Health Institutes.
2) All Preauth and Claim Doctors.
3) All Preauth and Claim Executives.

Copy to:

1) The Director (Operations), SAST.
2) The Director (Finance), SAST.
Office Memorandum

Sub: Mandatory documents for Simple secondary care procedures (2A).

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The number of claims received is in ascending trend and all the claim documents as per guidelines are not uploaded by hospitals.

Hence it is felt need to minimise the claim documents for 2A category to clear pending claim. It is recommended to limit few claim documents for process.

- Patient photo with Arogya mitra/any staff of the hospital.
- Copy of BPL card & Aadhar card.
- Discharge summary with Doctor’s Signature (Covering Date of admission, Date of surgery, Date of discharge).
- Final bill with signature of doctor with seal of hospitals.

Executive Director
Suvarna Arogya Suraksha Trust
W. Bangalore

To,
1) The Director (Finance), SAST, Bangalore.
2) The Director (Operations), SAST, Bangalore.
3) The Director (M&M), SAST, Bangalore.
4) All Validators, SAST
5) Project Managers, SAST.
6) Empanelment coordinator, SAST
7) Deputy Directors, Preauth & Claims, SAST
8) Office copy/spare copies.
CIRCULAR

In continuation to the Benefit Package of Ayushman Bharat-Arogya Karnataka vide Govt Order dated 15.11.2018, following are some of the guidelines to be followed:

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For any emergency other than the procedures mentioned in Annexure - 4 and also patients waiting for preauth Emergency Telephonic approval shall be obtained. In such cases the preauth should be sent within 24 hours of obtaining emergency number.

Breakup bills:

Network Hospitals are instructed to submit break-up bills (eg., implants, drugs, medical devices etc.,) as per the prescribed packages.

Diagnostic Centres

Network hospitals who do not have the capacity of conducting diagnostic procedures as prescribed in the packages can tie-up with other Diagnostic Centres with an MoU for conducting the cashless to the beneficiaries. Copy of the MoU with the Diagnostic Centres shall be uploaded along with the other documents required for empanelment.

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   ...2)
b. If a patient requires more than one procedure code, provision has been made to submit.

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d. Arogyamitras are instructed to fill SC/ST field in online preauth/claim form compulsorily.

**The above changes shall come with immediate effect.**

[Signature]

Executive Director
Suvarna Arogya Suraksha Trust
Bangalore

**To,**

1) All Private Network Hospitals,
2) All Preauth and Claim Doctors.
3) All Preauth and Claim Executives.

**Copy to:**

1) The Director (Operations), SAST.
2) The Director (Finance), SAST.