



Government of Karnataka

SUVARNA AROGYA SURAKSHA TRUST

(Department of Health & Family Welfare)

BMTC, TTMC 'A Block' 4th Floor, Shanthi Nagar, K.H. Road, Bangalore

Phone: 080-22536200, Fax: 080-22536221 E-mail: directorsast@gmail.com



No. HFW/SAST/MM-01/2015-16

Date: 23.03.2016

CIRCULAR


It is heartening to note that SAST (Karnataka) is the only State, with the co-operation of all of you, has developed Standard Treatment Guidelines (STGs) in Oncology and is implementing the same since one year.

It is dis-heartening to note that 50% of the empanelled hospitals under Oncology are not adhering to the concept of Tumour Board. Thus the very purpose of introducing STGs is not served.

As you are aware Suvarna Arogya Suraksha Trust has been insisting the Tumour Board concept to ensure all 3 modes (Surgical, Medical & Radiation) therapy to provide total cancer care to the beneficiary. Currently hospitals are raising preauth for one mode of treatment followed by sub-preauths for additional codes under other treatment modes. In view of making sure the beneficiary receives all the required care, SAST intends to make it mandatory to hospitals to raise single pre-auth for all the 3 modes of treatment. In case of any change in the treatment plan during the course of administering, the approval for the changes can be obtained through enhancement and in case of change to treatment within the approved amount; the same will be examined and approved during claim processing.

Please ensure that all Oncology Network Hospitals would take the approval for all the 3 modes of treatment.

This would come into effect from 01.04.2016.


Executive Director
Suvarna Arogya Suraksha Trust
Bangalore 22/2/16

To,
The Suvarna Arogya Medical Co-ordinator,
All Network Hospitals (Oncology).

...2)



Government of Karnataka
SUVARNA AROGYA SURAKSHA TRUST

(Department of Health & Family Welfare)

Bangalore Metropolitan Transport Corporation, TTMC "A" Block,
4th Floor, Shanthinagar, K.H. Road, Bangalore-560 027,

Phone: 080-22536200, Fax: 080-22536221 E-mail: directorsast@gmail.com

No. HFW/SAST/MM-1/2015-16

Date: 15.03.2016



CIRCULAR

Sub: Pre-authorisation submission-reg.

Please recall the Circular dated 09.10.2015 wherein the hospitals are directed to admit the patients and then seek the pre-authorisation approval with the exception of day care patients. It has come to the notice of Suvarna Arogya Suraksha Trust that the delay in approving pre-authorisation is causing difficulties to the hospitals. To overcome this an analysis of the time of submission of pre-auths by the NWHs for the past few months was done and found that there are certain peak hours in submission (Analytics table attached).

It is the endeavour of SAST to clear all pre-auths/sub-preauths within 12 hours. To ensure this it is requested that the NWHs have to adhere to follow instructions.


SAST has customised the software to restrict the submission of pre-auths as follows:

Morning Submission: 9.00 A.M-12.00 P.M
Evening Submission: 3.00 P.M- 6.00 P.M

This would come to effect from 16th March, 2016 itself. The software is configured to accept only during these times. The hospitals can use the emergency number for any cases that need immediate treatment only. The emergency should be justified and call made only by the treating doctor.

The AM and SAMCO should jointly review the documents before Pre-auth submission using a checklist to ensure all mandatory documents are adhered as per the guidelines. It is also advised that the Pre-auths sent back with objections are first addressed before new pre-auths are uploaded to maintain TAT.

We sincerely hope that this initiative will solve most of the problems the hospitals are facing now.


Executive Director
Suvarna Arogya Suraksha Trust
Bangalore

To,

The Suvarna Arogya Medical Co-ordinators of all Network Hospitals.



Government of Karnataka



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No. : HFW/SAST/MM-1/2015-16

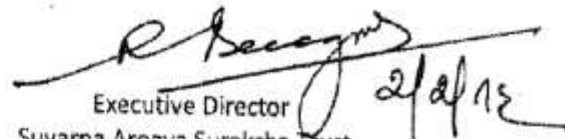
Date : 3-3-2016

CIRCULAR

It has been observed that the NWH are not adhering to the terms and condition of Joint Memorandum of understanding for Oncology tie up (signed as part of MoU). The primary hospitals have been found to just refer the case to the tie up hospital without taking responsibility for the patient and raising pre-auth.

It is therefore instructed to the primary hospital to use the attached form where referring and raising the pre-auth for facilities they are tied up with another hospital and upload the same at the time of Pre-auth and claims. In case the NWH fails to do so the primary hospital empanelment will be suspended and penalty will be imposed on Arogya Mithra Rs. 500/- and District Manager Rs. 1000/- for not ensuring complete treatment by not doing proper counselling to the patient and ineffective co-ordination with NWH in their district.

This would come to effect immediately.


Executive Director
Suvarna Arogya Suraksha Trust
Bangalore

To,
SAMCO
All Oncology empaneled Network Hospitals

Copy to :

1. Project Head, ISA
2. Director, Finance, SAST, Bangalore
3. Director, MM, SAST, Bangalore
4. Project Managers, RAB, JSS & MSS
5. Deputy Director, Operations, SAST, Bangalore
6. All Doctors, SAST

Referral to tie-up hospital

(SAST- pre-auth to be uploaded by the primary hospital only)

Primary hospital details	
Hospital Name & Place	
Available facilities & MoU signed for oncology	Surgery <input type="checkbox"/> RT <input type="checkbox"/> CT <input type="checkbox"/>
Name of treating doctor	
Patient details & Treatment provided	
Patient name	
Diagnosis	
Surgery details	
RT details	
CT details	
Pre-auth details	
Further treatment required	

Herewith referring the patient to the tie up _____
hospital. Surgery ☐ RT ☐ CT ☐

Specify details :

Kindly provide the required treatment for our patient.

Date :

Signature of the treating doctor

Hospital seal

NOTE : This form should be uploaded at the time of Pre-auth and Claims also.



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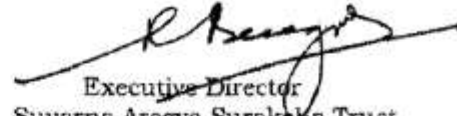
No. HFW/SAST/MM-98/2014-15

Date: 21/01/2016

CIRCULAR

This is to inform that the Benefit Packages under Vajpayee Arogyashree and Rajiv Arogya Bhagya Schemes in effect from 6.11.2015 have been reviewed and some corrections have been incorporated. The Benefit Package list is attached herewith for your information and the same has been uploaded in SAST Website.

Please use this list henceforth.


Executive Director
Suvarna Arogya Suraksha Trust
Bangalore

To,

- 1) The Suvarna Arogya Medical Co-ordinator of all NWHs.
- 2) All Officers/Consultants, Suvarna Arogya Suraksha Trust.
- 3) The Project Head, M/s. MD India Healthcare Net Worx Pvt. Ltd., Bangalore.
- 4) Office/Spare Copies.



Government of Karnataka



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Phone: 080-22536200, Fax: 080-22536221 E-mail: directorsast@gmail.com

HFW/SAST/MM-98/2014-15


Date: 08-01-2016

CIRCULAR

Sub: Encouraging more needy SC/ST beneficiaries to undergo treatment under SAST Schemes

Ref: Circular no: HFW/SAST/MM-98/2014-15 dt. 26.12.2015

In continuation to the above mentioned circular, it is hereby informed that all Network Hospitals are required to submit SC/ST claim forms of Investigation/Food charges along with documents and billing invoices in the prescribed format which is available in SAST website (www.sast.gov.in/home). The claim forms are required to be submitted to SAST mail id sastclaimsscst@gmail.com through the SAMCO mail id created specifically for your hospital.


Executive Director
Suvarna Arogya Suraksha Trust
Bangalore

To,

Suvarna Arogya Medical Co-ordinator (SAMCO), All Network Hospitals

Copy for information to:-

1. All Officers and Consultants, SAST, Bangalore
2. The Project Manager, MD India Network Pvt. Ltd., Bangalore
3. Office copy



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No. HFW/SAST/MM-EDC/2015-16

Date: 26/12/2015

CIRCULAR

It has come to the notice of Suvarya Arogya Suraksha Trust that some of the Superspecialists working in Govt Hospitals are also empanelled as treating Doctors in private empanelled hospitals. However, it is also noticed that some of the Superspecialists are not treating any patients at Govt Hospitals, instead they are actively treating patients in private hospitals. Keeping in view and to avoid this paradoxical situation, the Empanelment and Disciplinary Committee of SAST has decided that the Superspecialists working in Govt Hospitals will not be permitted to treat patients in private hospitals unless they treat patients in Govt Hospitals also. Further, the Doctors of Govt Hospitals could be permitted to treat in private hospitals only to the extent they treat in their parent institutions i.e., Govt hospitals.

Therefore, SAMCOs of concerned private hospitals are hereby directed to upload the list of beneficiaries treated by the treating Doctor in Govt hospitals, before uploading the request for pre-authorisation. The said list has to be signed by the treating Doctor and countersigned by the SAMCO of the Govt hospital.


Executive Director
Suvarya Arogya Suraksha Trust
Bangalore

To,

- 1) The Suvarya Arogya Medical Co-ordinator of concerned NWHs.
- 2) All Officers/Consultants, Suvarya Arogya Suraksha Trust.
- 3) The Project Head, M/s. MD India Healthcare Net Worx Pvt. Ltd., Bangalore.
- 4) Office/Spore Copies.



Government of Karnataka

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No. HFW/SAST/MM-EDC/2015-16

Date: 22.12.2015


CIRCULAR

In the recent revision of Benefit Packages, Suvarna Arogya Suraksha Trust has been insisting on the hospitals to upload the scanned copy of vial, Batch Number and a Carton Cover while administering Chemotherapy. Some of the hospitals have brought to the notice of SAST that it is not advisable to handle empty vials and requested not to insist for the scanned copy of vials used. This subject was discussed in the 34th Empanelment and Disciplinary Committee meeting and after detailed discussions, the Committee has approved the changes as below:

The hospitals administering Chemotherapy are hereby required to

- a) send photocopy of vial showing the Batch Number during claims and
- b) to maintain one copy of Histopathology Report, Slide and Cube at the hospital and another copy to be provided to the beneficiaries.

All Network Hospitals are directed to adhere to the above conditions scrupulously.


Executive Director
Suvarna Arogya Suraksha Trust
Bangalore
22/12/15

To,

- 1) The Suvarna Arogya Medical Co-ordinator of all network hospitals empanelled under Suvarna Arogya Suraksha Trust.
- 2) All Officers/Consultants, Suvarna Arogya Suraksha Trust.
- 3) The Project Head, M/s. MD India Networks Pvt. Ltd., Bangalore.
- 4) Office copy.



Government of Karnataka



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Phone: 080-22536200, Fax: 080-22536221 E-mail: directorsast@gmail.com

HFW/SAST/RAB/102/2014-15

Date: 19.10.2015

CIRCULAR

Sub: Incorrect use of SAST emergency approval phone number

Suvarna Arogya Suraksha Trust had started the emergency approval on phone since 22nd August 2013 (HFW/SAST/35/2013-14) for cases which require treatment in emergency because of patient's general condition and nature of illness.

But it has come to our notice that hospitals are calling the phone number incorrectly for the reasons listed below:

- Why preauth is still pending ?
- Patient waiting for pre-auth and in ICU
- Dont know what to do - patient posted for surgery tomorrow
- Not able to upload document
- Not able to verify BPL card
- Why pre-auth form is denied?
- Emergency approval for stenting (240), tracheostomy (675)
- Death of patient
- Enhancement

Please note that the phone numbers:

Emergency approval - 7259008888

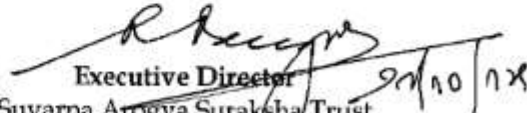
Helpline for any queries regarding pre-auth- 7760999006

Other general information - 1800-425-8330

These numbers are for the benefit of hospitals to provide speedy treatment to patients. Misuse of these numbers is not allowed.

If we receive any calls from hospitals on Emergency approval phone number, for incorrect reasons, (other than for emergency approval of treatment of life threatening conditions included under SAST scheme), a penalty of Rs. 250/- per call will be made against the hospital. If a call is made by Arogyamitra or patient for incorrect reasons, penalty of Rs. 250/- will be made against ISA.

This circular is in effect immediately.


Executive Director
Suvarna Arogya Suraksha Trust
Bangalore

To,

The Administrator/Medical Superintendent, All Network Hospitals



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HFW/SAST/ADM/138/2013-14


Date: 07.10.2015

CIRCULAR

Sub: Change of name from "Quality Assurance Cell" to "Quality Facilitation Cell"

As per the last Executive Committee meeting held on 30th July 2015, the committee instructed that the name of "Quality Assurance Cell" should be changed to "Quality Facilitation Cell".

This Circular is to notify that henceforth, the cell will be referred to "Quality Facilitation Cell".


Executive Director
Suvarna Arogya Suraksha Trust
Bangalore

Copy to:

1. The Director (Finance), SAST Bangalore
2. The Director (MM), SAST Bangalore
3. The Deputy Director (Operations), SAST Bangalore
4. The Project Managers, JSS, RAB, MSS, SAST Bangalore
5. The Deputy Director, RBSK, SAST Bangalore
6. All Regional Consultants, SAST
7. All Doctors/Consultants, SAST, Bangalore
8. The Project Head, MD India Network Pvt Ltd, Bangalore
9. Office copy



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Phone: 080-22536200, Fax: 080-22536221 E-mail: directorsast@gmail.com



HFW/SAST/102/2013-14


Date: 28.09.2015

CIRCULAR

Sub: Regarding Investigation amount under RAB scheme

Inspite of making it clear that the hospitals can collect the investigation charges at the rates decided by Suvarna Arogya Suraksha Trust, it is noticed that many hospitals are collecting rates higher than the fixed ones.

This is to clarify that for RAB Scheme - Investigation amount remains the same for patients across all wards, which is the same as basic investigation charges given for Vajpayee Arogyashree Scheme.


Executive Director
Suvarna Arogya Suraksha Trust
Bangalore

To,

1. The Administrator/Medical Superintendent, All Network Hospitals

Copy for information to:

1. The Director (Finance), SAST Bangalore
2. The Director (MM), SAST Bangalore
3. The Deputy Director (Operations), SAST Bangalore
4. The Project Managers, JSS, RAB, MSS, SAST Bangalore
5. The Deputy Director, RBSK, SAST Bangalore
6. All Regional Consultants, SAST
7. All Doctors/Consultants, SAST, Bangalore
8. The Project Head, MD India Network Pvt Ltd, Bangalore
9. Office copy



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Phone: 080-22536200, Fax: 080-22536221 E-mail: directorsast@gmail.com

HFW/SAST/MM-98/2014-15

Date: 24.09.2015

CIRCULAR

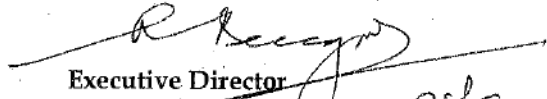
Sub: Regarding Oncology-RT/CT

With reference to Circular No.HFW/SAST/MM-1/2014-15, Network Hospitals have been permitted radiation therapy as a "day care" procedure. But it is noticed that Network Hospitals are providing RT/CT through "day care", yet submitting claims for higher wards which is not required for "day care" patients who stay only for a few hours.

This circular is to clarify that - "Day care" patients can receive treatment under General ward rates only. For patients of Oncology requiring RT/CT, declaration is required from the Hospital that patient is "day care" or admitted "in patient" for all schemes.

For "in patients" treated in semi-private and private ward, beneficiary will pay the declared amount for different ward rate for both RAB and JSS schemes.

Planning amount for Radiotherapy packages such as 3DCRT and IMRT remains same for all schemes (VAS, RAB & JSS) and all wards. (For 3DCRT - 15000/- , For IMRT - 20000/-).


Executive Director
Suvama Arogya Suraksha Trust
Bangalore

To,

1. The Administrator/Medical Superintendent, All Network Hospitals

Copy for information to:

- 1 The Director (Finance), SAST Bangalore
- 2 The Director (MM), SAST Bangalore
- 3 The Deputy Director (Operations) , SAST Bangalore
- 4 The Project Managers, JSS, RAB, MSS, SAST Bangalore
- 5 The Deputy Director, RBSK, SAST Bangalore
- 6 All Regional Consultants, SAST
- 7 All Doctors/Consultants, SAST, Bangalore
- 8 The Project Head, MD India Network Pvt Ltd, Bangalore
- 9 Office copy



Government of Karnataka



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(Department of Health & Family Welfare)

Bangalore Metropolitan Transport Corporation, TTMC "A" Block,

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Phone: 080-22536200, Fax: 080-22536221 E-mail: directorsast@gmail.com

No. : HFW/SAST/ISS/3/2015-16

Date : 4-6-2015

To,
All Heads of the Department
Government of Karnataka.

CIRCULAR

Sir,

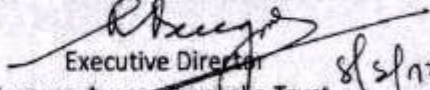
Sub : Jyothi Sanjeevini Scheme reg.

We are herewith enclosing a list of tertiary care procedures for cashless treatment covered under Jyothi Sanjeevini Scheme for State Government Employees and their dependent family members. This scheme was launched on January 20th 2015 and employees and their dependents have started availing the benefits of the scheme. To avoid dual claim these procedures should not be considered for reimbursement by your departments. The list of procedure is attached for your reference and the same is also available in www.sast.gov.in/home Website.

Please inform your Department Drawing Officers regarding this. So that it does not lead to mis-utilisation of Government funds.

Kindly review the requests for reimbursements & let us know if you need any further clarification.

Yours faithfully,


Executive Director
Suvarna Arogya Suraksha Trust
Bangalore

Government of Karnataka



SUVARNA AROGYA SURAKSHA TRUST

(Department of Health & Family Welfare)

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Phone: 080-22536202, Fax: 080-22536221

E-mail: directorsast@gmail.com



No. HFW/SAST/102 /2013-14

Date: 2/6/2015


CIRCULAR

Sub: Acceptability of the rates for Semi-private and Private wards declared by the Network Hospitals of RAB scheme.

Apropos to the above subject, the Government of Karnataka in its Government Order dated 15/11/2014 has allowed Network Hospitals to quote their own rates for Semi-private and Private wards and these rates should be 'acceptable' to SAST. The Executive Committee in its meeting held on 4/5/2015 has decided to fix upper limit of 60% and 100% for Semi-private and Private Wards respectively as acceptable to SAST.

On examination of the rates quoted by your hospital, it is noticed that for certain procedures, your rates are higher than the ones fixed by the SAST. A list of such procedures along with the modified rates is enclosed to this letter.

You are requested to sign the said list and mail back to us at the earliest.


Executive Director
Suvarna Arogya Suraksha Trust,
Bangalore

To,

1. The Administrator, /Medical Superintendent, Network Hospitals

Copy for information to :

1. Dr. H. Sudarshan, Chairman, EDC Committee.
2. All Officers/Consultants, SAST
3. All Regional Consultants, SAST
4. The Project Head, ISA, M/s. MD India Networx Ltd, Bangalore.
5. Office copy.



Government of Karnataka



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Phone: 080-22536200, Fax: 080-22536221 E-mail: directorsast@gmail.com

No. : HFW/SAST/93 /2015

Date : 15-5-2015

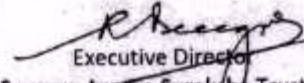
OFFICIAL MEMORANDUM

Sub : Regarding Jyothi Sanjeevini Scheme

The Executive Committee meeting held on 4-5-2015 reviewed the requests of Hospitals for Medical Oncology drugs, which were not a part of the standard treatment guidelines of Oncology, developed by Suvarna Arogya Suraksha Trust in consultation with Oncology specialists from leading Cancer Care Hospitals and peer reviewed by NICE International.

The Executive Committee has decided to follow only the drugs which are the part of the package developed for oncology by Suvarna Arogya Suraksha Trust as per the standard treatment guidelines. Henceforth request for other drugs will not be considered for approval.

Another request from Hospitals for Stents/implants costing higher than the ones included in the Jyothi Sanjeevini scheme was also discussed. The Executive Committee has directed Suvarna Arogya Suraksha Trust to restrict the approval to different types of stents/implants as per the provision in the Jyothi Sanjeevini scheme.


Executive Director
Suvarna Arogya Suraksha Trust
Bangalore

To,
The Administrator/Medical Superintendent
All Network Hospitals JSS

Copy to :

- 1) Director, Finance, SAST, Bangalore
- 2) Director, MM, SAST, Bangalore
- 3) Project Managers, RAB, JSS & MSS
- 4) Deputy Director, Operations, SAST, Bangalore
- 5) All Doctors, Consultants and Co-ordinators, SAST, Bangalore.



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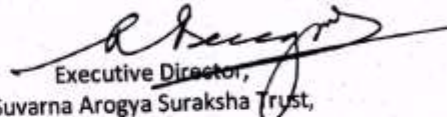
No.: HFW/SAST/ ¹¹¹⁻⁹⁶ /2014-15

Date: 31/3/2015

CIRCULAR

It is hereby clarified that there is no need to take emergency approval for Procedures having package rate less than the original approved Preauth amount. The hospitals can go ahead with the procedure and submit the claims for the revised procedure by uploading a certificate from the treating doctor.

However, in cases where the change of procedure requires higher amount than the approved ones, it is mandatory to take emergency approval.


Executive Director,
Suvarna Arogya Suraksha Trust,
Bangalore.

To

1. All Doctors/Consultants/Co-ordinators, SAST
2. The Project Head, M/s. MD India Networx Ltd

Government of Karnataka



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No. HFW/SAST/ 1 /2014-15

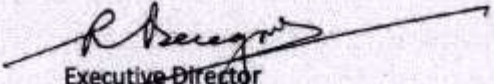
Date: 18/3/2015

CIRCULAR

Sub: Use of DJ Stent Code – Reg.

It has come to the notice of the Trust that some of the hospitals empanelled for Genito Urology are misinterpreting the codes governing DJ Stent. It is hereby clarified that cost of DJ Stent is part and parcel of the package amount for the Codes 907, 908, 909, however there is a separate code 911 for DJ Stent which can be utilized stand alone cases.

Kindly make note of this change and use the appropriate codes while submitting the pre-authorization request and during claims.


Executive Director
Suvarna Arogya Suraksha Trust,
Bangalore

To,

1. The Administrator,/Medical Superintendent,
Network Hospitals.

Copy to :

1. All Officers/Consultants, SAST
2. The Project Head, ISA
3. Office copy



All



Government of Karnataka

SUVARNA AROGYA SURAKSHA TRUST

(Department of Health & Family Welfare)

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No. HFW/SAST/MM-96/2014-15

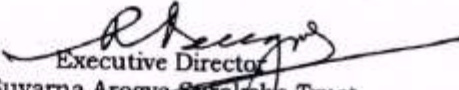
Date: 11.03.2015

CIRCULAR

Presently, the network hospitals are submitting/uploading the Tahsildar letter for Paediatric patient (child) belonging to BPL Card family as proof of identification whose photo was not available in the ration card.

It has come to the SAST notice that beneficiaries are finding it difficult to get Tahsildar letter which is causing delay in treatment. Therefore, the Trust has reconsidered and approved the following documents as proof of identification in lieu of Tahsildar letter.

- 1) Birth certificate with name of either of the parents
- 2) Either of the parent's photo as in BPL Card shall have the photo with AM/SAMCO.


Executive Director
Suvama Arogya Suraksha Trust
Bangalore

To,

- 1) The Administrators/Medical Superintendents of all network hospitals empanelled under Suvama Arogya Suraksha Trust.
- 2) All Officers/Consultants, Suvama Arogya Suraksha Trust.
- 3) The Project Head, M/s. MD India Networks Pvt. Ltd., Bangalore.
- 4) Office copy.